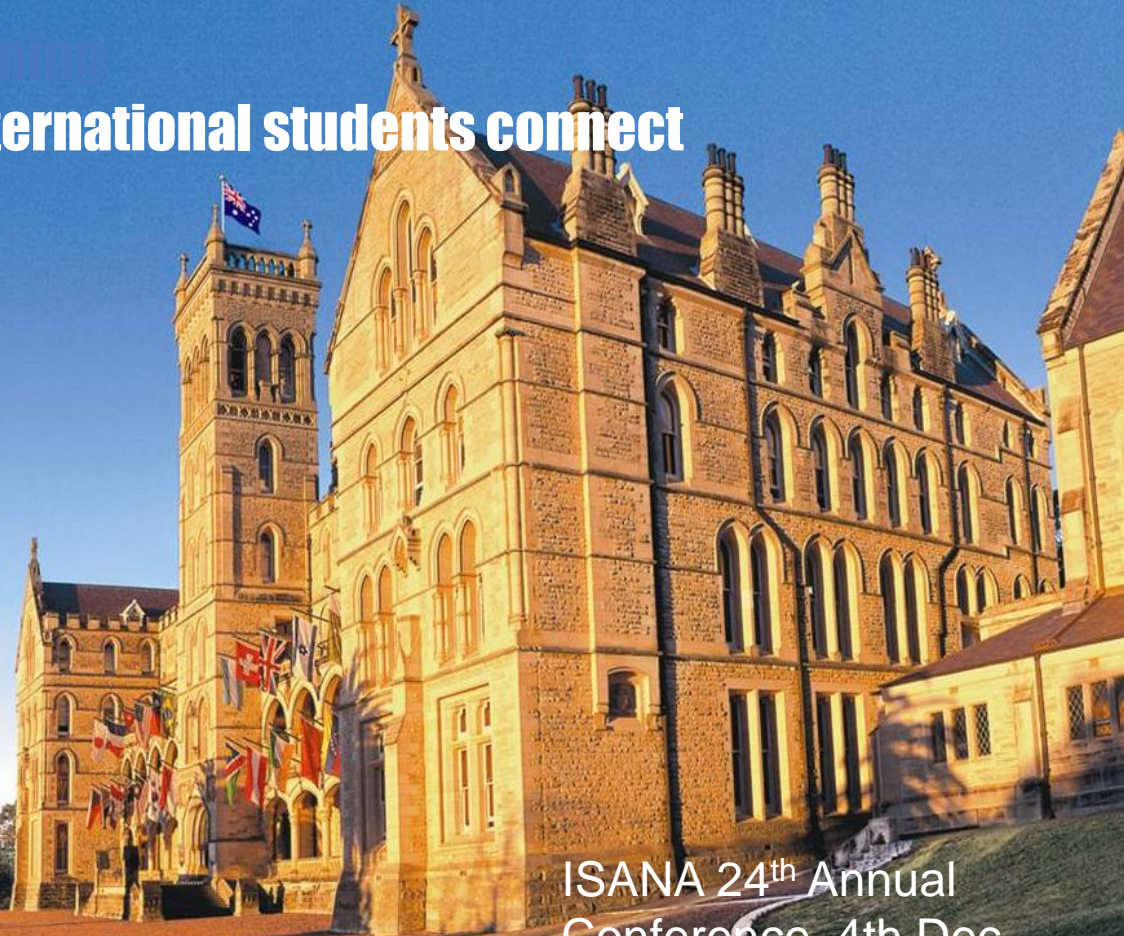
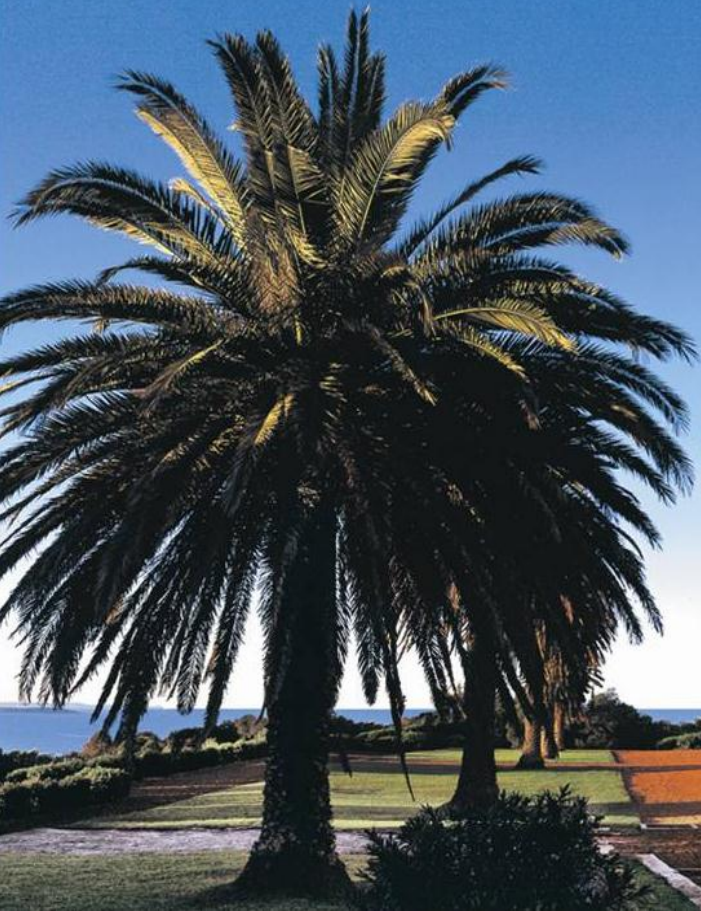


Dave Hurlow, Head, Academic Learning Centre



Centre for Teaching & Learning

Helping our International students connect



ISANA 24th Annual
Conference, 4th Dec
2013

Sydney city



Manly Beach

Our courses



Business Management



Event Management



Hospitality Management



International Tourism



Property Services Management



Sports Management

Courses & Industry Training

Professional Industry Training



You're climbing the corporate ladder before you graduate

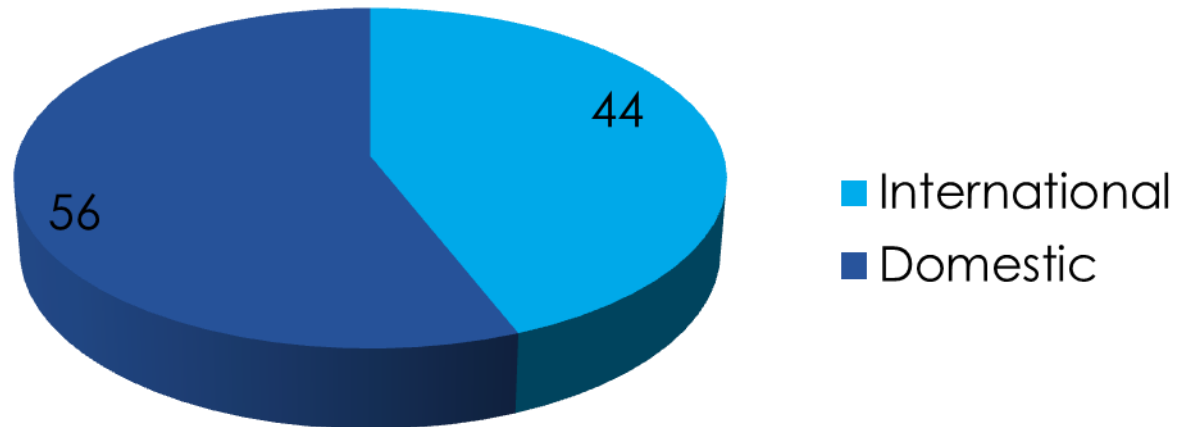
James Gellert

Sports Management Student

Industry Training, Australian Rugby Union Marketing Department

Courses & Industry Training

% of students as at Sep 2013 trimester



To address retention, we know that students:

- Need a sense of inclusion
- Belonging
- Miss home – especially in the first trimester/year
- Enjoy talking about their culture and family/traditions

ICMS also strives to include our dynamic mix of students not only in the content of the courses but also outside classes:

- World food markets
- Intl karaoke nights
- 'World' sporting competitions

Academic Learning Centre



We help with:

- Academic writing
 - Referencing
 - Grammar
 - Presentations
- Study techniques
 - Exam stress
- GPA/course progression
 - Subject selection
 - Wellness



Support for all students

PALS – Peer Assisted Learning Service



“I decided to be a PALS mentor because I wanted to give something back to the College as well as help other students”

Joanne Zhao, ICMS
Hospitality Management
student

Started in May 2010 – 10 subjects, 10 mentors
Sep 2013 – 44 subjects, 60 mentors. Over 160 mentoring hours last term

Extra support

Reaching out



Bi – monthly newsletter

Extra support

Ch Ch Ch Ch Changes...

Thank you TEQSA



- Development of new Mgmt Portal
- E-Learning
- One button stats
- Staff profiles
- Teaching history
- PD attendance
- Progression rates
- Student attendance
- Plagiarism registry
- HELP

The screenshot displays the ICM Management Portal for a staff member named David Hurlow. The page is organized into several sections:

- Personal Details:** A table with columns for Title and Information. Fields include Salutation (Mr), First Name (David), Last Name (Hurlow), Middle Initial, and Gender (Male).
- Employment Details:** A table with columns for Title and Information. Fields include Employment Start (12-Jan-09), Employment Type (Full-time), Department (Academic), Discipline, and Position Title (Head of Academic Learning Centre). A detailed description of the role is provided below the table.
- Academic Qualifications:** A table with columns for AwardName, AwardYear, AQF, Highest, and Edit/Del. It lists qualifications such as Bachelor of Arts (Hons) (1997), Diploma of Publishing (2012), TESOL Certificate (2003), and TEFLA Certificate (2003).
- Professional Memberships:** A table with columns for Institution, Membership, From Date, To Date, and Edit/Del. It shows membership in the Association of Academic Language and Learning (AALL).
- Employment History:** A table with columns for Institution, From Date, To Date, and Edit/Del. It lists previous institutions like MB Precis, London (2002-2003), National Gallery, London (2002-2003), and Presswatch, London (2000-2001).
- Teaching Duties:** A section with a plus sign and the text "No data to display."
- Teaching Experience:** A table with columns for Institution, From Date, To Date, and Edit/Del. It lists experience at English Language Company (2005-2009), Performance English (2007), and Vaughan Systems, Madrid (2003-2005).
- Research Experience:** A section with a plus sign and the text "Please enter Research Experience by clicking on the plus sign."
- Publications & Presentations:** A section with a plus sign and the text "Please enter Publications & Presentations by clicking on the plus sign."
- Service and Community Engagement:** A section with a plus sign and the text "Please enter Service and Community Engagement by clicking on the plus sign."
- Upload Supporting Documentation:** A table with columns for Name, View, and Del. It shows a document named "David Hurlow - Bachelor of Arts (Hons)".

Overview of new developments

Imperative early identification - HELP



ESL questions

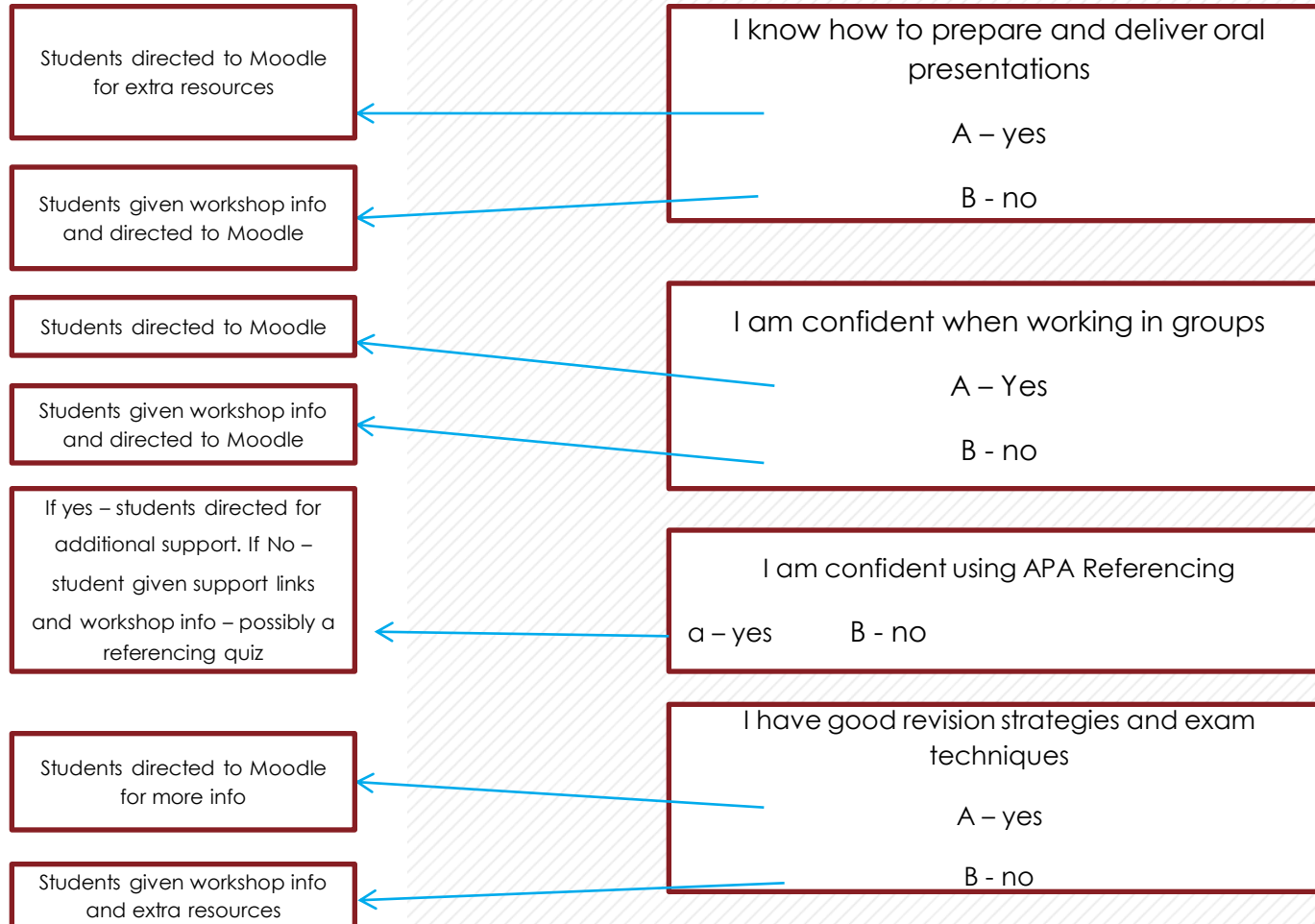
Study skills questions

Digital literacy

To be completed by ALL new students in O week – will be linked to attendance, GPA etc on our new Mgmt Portal

Higher Education Learner Plan

A HELPIng hand



A HELPIng hand



Other question sets will include:

- Industry Training – will ask about what type of work they are interested in, if they have prior experience and will link them up with their own Industry Training advisor
- English – directs students to online multiple choice ‘tests’ written in house and separated into levels. It will recommend a course of action for all scores returned – eg – Your level is approximately intermediate. You are now enrolled in our intermediate English grammar workshop, Tuesday February.....
- The result will be their own Higher Education Learner Plan with their information – which we can then use to identify potential issues/bring up stats (general) for lecturers

Extending the HELP



HELP will be ready in
Feb 2014

Also working on an app to
support online
admissions/orientation



App also in
development

Academic Learning Centre



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ICMS



STUDY + EXPERIENCE = SUCCESS

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