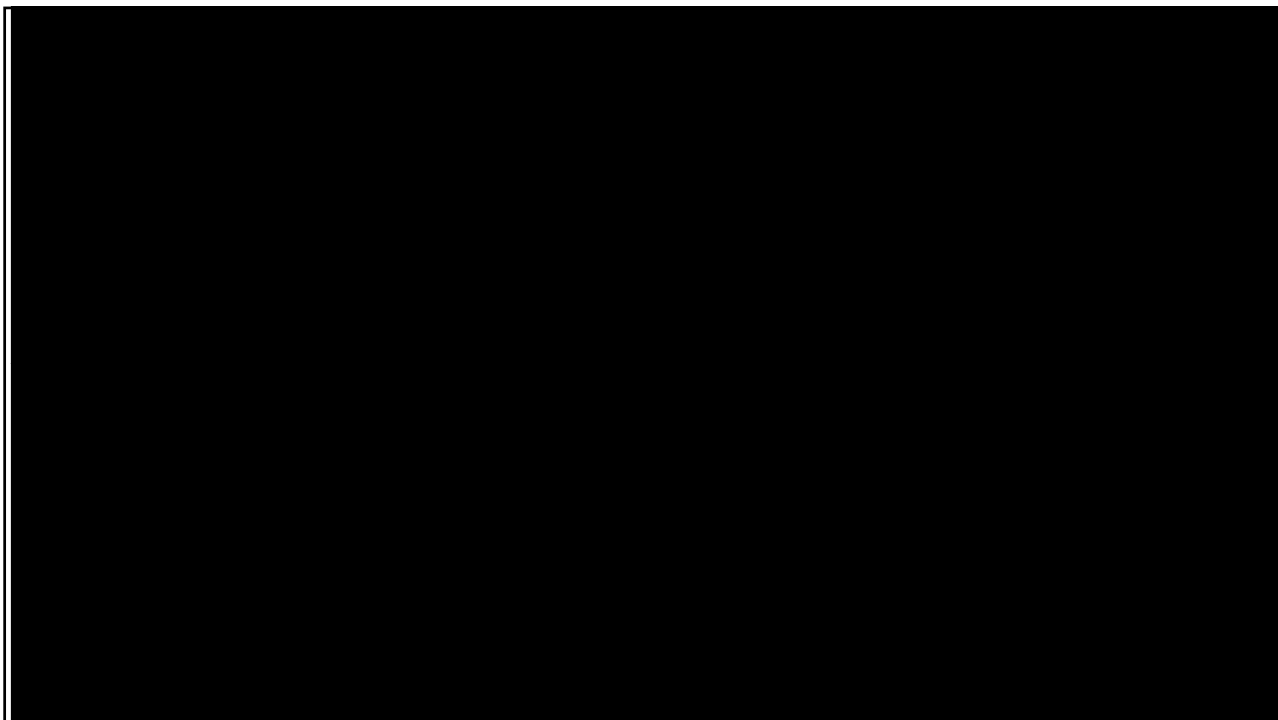
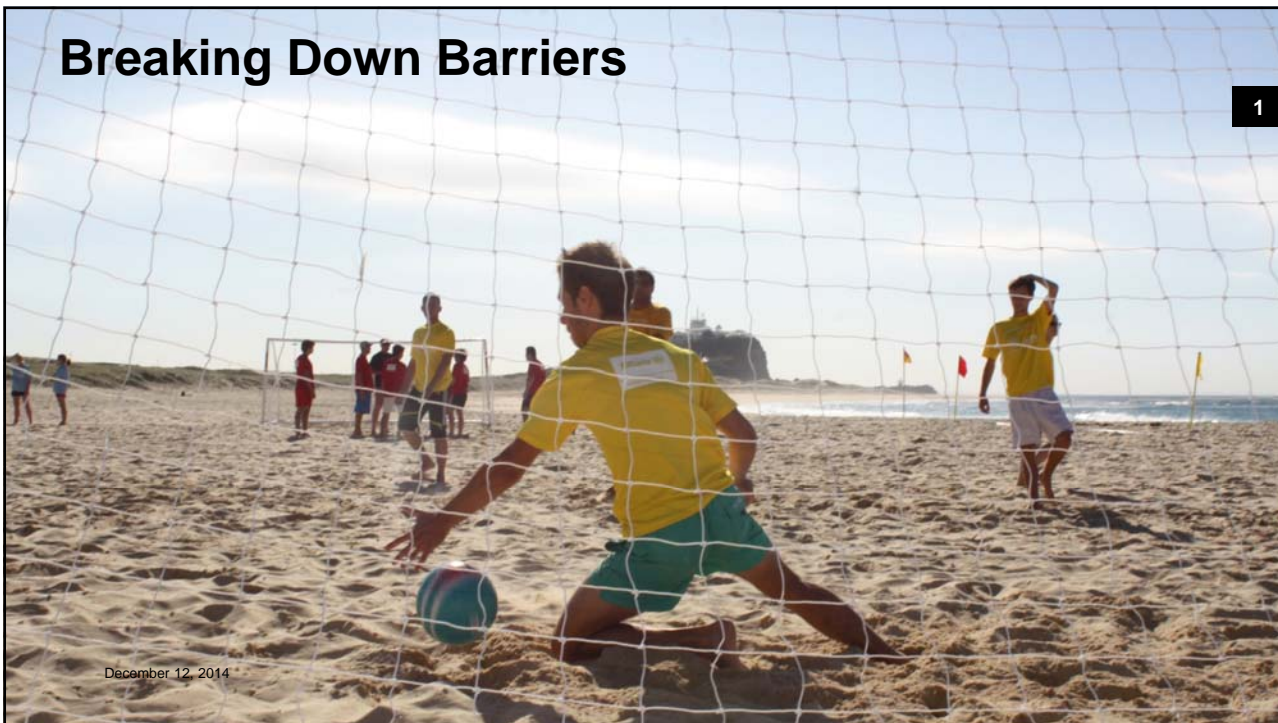


# Breaking Down Barriers

1



# Overview

- UON
- Why Engage?
- Our Starting Line
- Setting the Playing Field
- Kicking Goals



December 12, 2014



# UON Overview

- 7000+ international students
- 100+ countries
- 140 hectares of bushland main campus
- 12 kilometres from CBD
- Multiple locations



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## Why Engage?



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## Our Starting Line

- Orientation
- Reporting a crime
- Critical incident management



## Our Starting Line

- **Low satisfaction in perceptions of safety**
- **A desire to work closer together**



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## Setting the Playing Field <sup>8</sup>

- **UON Safety and Crime consultative Committee**
- **Shared Commitment**
- **Multi organizational representation**

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## Playing Together

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- Orientation briefings
- Information booths
- ELICOS information sessions
- Attendance at key events
- Consultation and inclusion in planning
- Student reporting & Critical Incident Management

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## Kicking Goals

- Stronger relationships
- Proactive engagement to enhance relationships
- Enhanced ISB results specifically in regards to safety



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[www.newcastle.edu.au](http://www.newcastle.edu.au)

CRICOS 00109J

[www.police.nsw.gov.au](http://www.police.nsw.gov.au)

## Breaking Down Barriers

The Newcastle Solution

12



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- Australian Police
- Indian Police
- Botswana Police


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## Australian Police Force

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- Has a lot of involvement in the community.
- Organizing the Beach Soccer with the International students
- Makes them feels safe in a new country.



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# Australian Police Force

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- Takes Initiative for community engagement
- They provide international students with opportunity to interact with the police force without fear.



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# Other events organized by NSW police

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- Community engagement day 24<sup>th</sup> September 2014
- PTC Community Engagement Day - Central Railway Station 2013

Beach Soccer NSW with University of Newcastle international students



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## Indian Police Force

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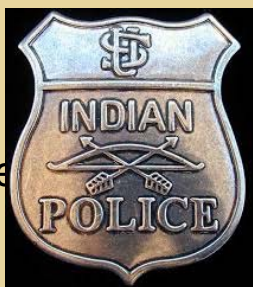
- It's involvement in the community is minimum
- Most of the time the police is fighting crime, to keep the citizens safe.
- Due to high security threats in the country.

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## Indian Police Force

18



- Community engagement is low compared to Australian police.
- Provides road safety instructions to international students
- Fire drills in the community.
- Keeps the community up to date with the current scenario regarding crime.
- International students are exploited by the police.

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# Botswana Police Force

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- Relatively small police force compared to the Indian and Australia.
- Less Involvement with the community
- International Students don't feel they would be protected by the local police.
- The Botswana police is taking measures to improve on this.



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# QUESTIONS?

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# Contact us

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[www.police.nsw.gov.au](http://www.police.nsw.gov.au)

# Safety of International Students

Building relationships – a preventative and proactive approach



NSW Police Force

ISANA

Adelaide 2014

Inspector Terry Burns

## Setting the Scene

Safety of International Students – police are there to partner and work with you



NSW Police Force

“Police are taking international student issues seriously because safety is our priority and because of the nature of the economic impact it has on the state of NSW”

*Deputy Commissioner of Police, Mr Nick Kaldas*



## International student safety and wellbeing

The NSWPF has a mandate to:

- Increase Public safety;
- Reduce crime and the fear of crime and
- Build partnerships



## Why international student safety?

### ❖ Series of personal and public order incidents

- Harris Park – racially motivate
- WEIBO, Chinese students – Rockdale
- Korean students attack
- Brazilian student - Taser



## Key Issues

### ❖ Perception of crime against international students

- Is it opportunistic?
- Is it targeted?
- Is it racially motivated?

### ❖ Students' relationship with police

### ❖ Building partnerships with education facilities and student groups

### ❖ Global media

### ❖ Language barriers and miscommunication



# Local incidents become global issues



## Google World's "Fast Facts"

30

- "Attacks on Indian Students" = 6.6 million results (0.15 sec)
- "Victorian Police and attacks on Indian students" = 15.1m results (0.15 sec)
- "NSW Police and attacks on Indian students" = 3.9 m results (0.26 sec)

### [Indian student attacks violence bashings police Melbourne Victoria ...](#)

[www.theage.com.au](#) > National  
Jun 1, 2009 - An overnight protest by **Indian students** in Melbourne's CBD over a series of **attacks** broke up early this morning, with 18 people detained by ...

### [Indian attacks opportunistic - study | The Australian](#)

[www.theaustralian.com.au](#)/...**attacks-on-indians**/story-e6frcjx-1226113389...  
Aug 12, 2011 - CRIMES against **Indian students** in Australia are more about ... the **Victoria Police** , of denying racist motivations for the **attacks**, the then ...

### [Violence against Indians in Australia controversy - Wikipedia, the ...](#)

[en.wikipedia.org](#)/.../Violence\_against\_Indians\_in\_Australia\_controversy  
Jump to **May 2009 Indian student protests** - This was believed to be the first violent reaction by **Indian students** against **attacks** on them. A **police dog** ...  
Background - Chronology - Reactions - Aftermath

### [Solidarity Online » Anti-Indian racism must be named and shamed](#)

[www.solidarity.net.au/21/anti-indian-racism-must-be-named-and-shamed/](#)  
**Victoria's Deputy Police Commissioner** even blamed **Indian students** themselves, saying they were "being **attacked** because they were by nature quiet and ...

### [Indian student attacks: Denial of racism will lead to more attacks ...](#)

[www.greenleft.org.au/node/43031](#)

### [Violence against Indians in Australia controversy - Wikipedia, the ...](#)

[en.wikipedia.org](#)/.../Violence\_against\_Indians\_in\_Australia\_controversy  
This was believed to be the first violent reaction by **Indian students** against **attacks** on them. A **police dog** squad was called in to control the crowd. On 9 June ...  
Background - Chronology - Reactions - Aftermath

### [Indian student attack not racially motivated: police](#)

[www.smh.com.au](#) > NSW  
Apr 29, 2010 - A violent **attack** on an **Indian student** overnight, in which he was repeatedly hit and kicked, was not racially motivated, **police** believe. **Police** say ...

### [Indian students confront racist attacks | Direct Action](#)

[directaction.org.au](#) > Issue 13: July 2009  
**Victoria Police** deputy commissioner Kieran Walsh denied that the **attacks** on **Indian students** were racially motivated saying, "we don't think it's racial, we think ...

### [Indian attacks opportunistic - study | The Australian](#)

[www.theaustralian.com.au](#)/...**attacks-on-indians**/story-e6frcjx-1226113389...  
Aug 12, 2011 - CRIMES against **Indian students** in Australia are more about ... the **Victoria Police** , of denying racist motivations for the **attacks**, the then ...

### [Stop AttAckS on IndIAn & cHInESE StudEntS - Trotskyist Platform](#)

[www.trotskyistplatform.com/Indian.pdf](#)

OF  
LE

## Why international student safety?

Human Right to feel safe

- Economics
- Fourth largest source of revenue for Australia (after iron ore, coal, gold) \$16 billion
- 127,000 jobs are created and filled
- Impact on tourism and adverse publicity impacts on Australia being a destination of choice
- Australia's diplomatic relations



## NSW profile

- ❖ NSW is the second most diverse place in the world
- ❖ Over 246 language groups
- ❖ Over 500 Aboriginal Languages
- ❖ Culture of global tension -over 100 low intensity wars in the world at present
- ❖ Rapid movement of people including
  - 40.000.000 refugees world wide
  - Migrants
  - Tourists
  - Students and transient travellers

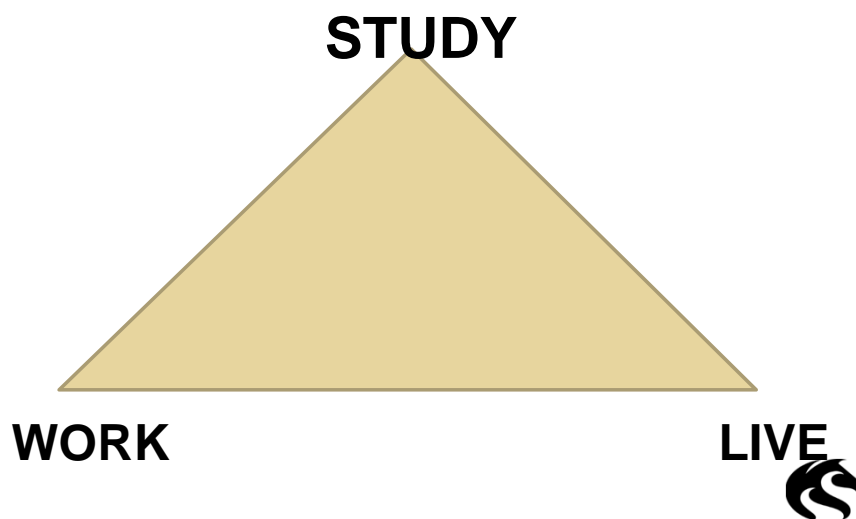


## Factors that impact international students

- First time young people are away from family and friends
- Study commitments and late working hours resulting in late night travel on public transport or walking home
- Vulnerability which may lead to exploitation in work or living arrangements
- Living in shared accommodation arrangements often with total strangers.
- The transient nature of their stay in Australia and
- Experience of policing from home country.



## The safety triangle



## Our strategic aim

Corporate level:

- Appointment of corporate spokesperson;
- Corporate PLAN and local strategy for International student safety;

Initiatives & programs:

- Key Initiatives:– WEIBO, Wollongong Uni, T 20 Cricket match and Beach Soccer
- Critical partnerships with key stakeholders
- Enhancing the capability of police and international students to work collaboratively and



## Overview (cont'd)

- The development and production of consistent safety messages and tools that reflect the diversity of the student populations
- The use of multi-media and social media

Local level:

- Partnerships with key stakeholders:
  - Universities, consulates, embassies, student bodies, campus security, and independent and feeder learning institutions
- Reporting, investigation, analysis and response of incidents involving international students



## At the local level

Newcastle City Local Area Command

2008- UON Student and Safety Council

2013- UON Safety Crime and Consultative Group



## What Students Said

Reason why students don't report

- They fear authorities.
- They believe nothing will happen if they report it.
- They believe it is pointless to report.
- They fear it will affect their student visa status and they might get into trouble.
- They were not aware at the time that they could report.
- They feel shame and/or embarrassment

Majority of issues surround miscommunication, non- reporting and police action.



## Engagement

- Improved lines of communication
- Fast track complaints/issues the head of security and the DVC and Director International have direct contact with the Crime Manager, Customer Service Manager, the CPO and the MCLO.
- Manager SECE assists with communication between students and police



## Local Initiatives

- Conduct daily briefings with supervisors.
- Hour of power- saturate police resources in a particular area.
- Set up operations such as 'Operation Blade'.
- Dedicated Detective shifts for rapid response.
- Targeting of known offenders.
- Liaison during key events
- Safer by design
- Inaugural Beach Soccer Tournament



## For more information

### International Students...



Find us on **weibo** @  
[www.weibo.com/nswpoliceforce](http://www.weibo.com/nswpoliceforce)



Find us on **facebook** @  
[www.facebook.com/nswinternationalstudents](http://www.facebook.com/nswinternationalstudents)



NSW Police Force  
[www.police.nsw.gov.au](http://www.police.nsw.gov.au)



THE UNIVERSITY OF  
**NEWCASTLE**  
AUSTRALIA

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**SAFETY & SECURITY  
SERVICES**

## **Safety & Security Consultative Committee**

- Collaboratively identify safety and security issues
- Develop strategies & initiatives
- Monitor all UoN (on & off campuses)
- Initiate action involving the wider community including cultural groups who have a direct alignment with the UoN.

## **Safety & Security Consultative Committee**

- Increase collaboration with International Office
- Development of Stronger ties with NSW Police
- Development of stronger ties with key external stakeholders
- Positive outcomes for all International Students

## **Membership**

***Manager, UoN Safety & Security Services – Chair***

***Manager, Student Experience & Community Engagement***

***CEO UoN Services (Campus Services)***

***Accommodation Services (Reslife)***

***Media and Marketing***

***NSW Police Force – Crime Prevention Officer***

***Student & Academic Services***

UoN Safety & Security Services

## **INITIATIVES**

- Closed Circuit Television
- Establishment of a Control Room
- Security Shuttle Smartphone Application
- Introduce Designated Route & Bus Stops
- Target Hardening initiatives
- ELICOS presentations including NSW Police, MCLO & Security
- Beach Soccer Event
- Assisting new International students into Accommodation
- Introduce students to 'Eyewatch' Program
- Marketing programs
- Smart Walking Paths

# The Tunnels — Crime Prevention Through Environmental Design



## High Profile Security

- Bicycles
- Electric Vehicle
- Shuttle Bus
- Patrol Vehicles



ency



**DoubleMAP**

**Real-Time AVL/GPS Bus  
Tracking Automatic Voice  
Annunciator (AVA)  
Automatic Passenger  
Counter (APC)**



## **Lighting Upgrades**



## Smart Paths



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# Finally.....

Safety & Security

Awareness

Foster Relationships

Enhance

