

ANNUAL REPORT

ISANA International Education Association Inc

2019



www.isana.org.au

EDUCATE – ADVOCATE

ISANA – International Education Association:

- Provides a means for the exchange of information and networking;
- Facilitates the professional development of members;
- Builds links with associated organisations both locally and overseas; and
- Liaises with government and other agencies on policy matters relating to international students in Australia and New Zealand.

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PRESIDENT'S REPORT

On behalf of the ISANA National Council, I am pleased to present this year's annual report to members of the Association. The national office bearers, along with the Branch Presidents constitute the ISANA Council who are responsible for the management of the Association. The council members during the last 12 months including Branch representatives to November 2019 were:

- National President – Bronwyn Gilson
- National Vice-President – Kristina Papadopoulos (till Feb. 2019); (Helen Nicholls-Stary (till July 2019), vacant
- National Treasurer – Molly Bonnefin
- National Vice-President (Professional Development) – Robert Spencer (till March 2019); Brett Lyon (till July 2019) and Samantha Hilbig
- National Vice-President (Planning and Development) – vacant
- National Communications Manager – Brett Lyon (till July 2019), vacant
- New South Wales/ACT Branch President– Annette Kalczyńska
- Victoria/Tasmania Branch President – Manorani Guy
- South Australia/Northern Territory Branch President – Louise Skull
- Western Australia Branch representative – Kathryn Williams
- Queensland Branch President – Samantha Hilbig
- Secretariat – Phoebe Thiessen

Activities

During 2019 ISANA State Branches continued to deliver targeted, face-to-face professional development to members. Delivery of best-practice sessions and networking opportunities provided members with the opportunity to engage with ISANA and gave the Branches and National valuable feedback to inform future events. For detailed information on Branch activities I encourage you to read the Branch reports included in this Annual Report. I hope you will be inspired to attend future sessions, suggest ideas or present at future profession development session or nominate to join National or a Branch Committee.

ISANA received various invitations and opportunities to deliver submissions, comment on behalf of members and participate in events or surveys run by peak bodies, Government or NGO's.

ISANA:

- provided a submission to DEDJTR on the *Refresh of the Victorian Government's Strategy for International Education (DEDJTR)*
- provided a submission to the Department of Education on *Publication of Education Agent Performance Data*
- provided a submission to the Department of Education on *Growing International Education in Regional Australia*
- distributed the *Global Competency Project survey* to members on behalf of the International Association of Student Affairs and Services (IASAS)

- partnered in the survey on *International Student Exploitation in Accommodation and Employment* funded by StudyNSW

ISANA was invited to respond to media enquiries from the ABC, SBS and the PIE News, commenting on international student issues. One of the National Council's aims is to grow our social media footprint on Facebook, LinkedIn and Twitter once we have an elected National Communications Officer on board.

Collaborations

CISA

ISANA has continued to work closely with the Council of International Students Australia (CISA). For the second year running I was invited to work with the Executive as the Returning Officer to prepare and scrutinise the nominations in the lead up to the Elections. During their Conference held in Perth, I was present during their Elections to ensure there was an independent arbiter and during the Conference Dinner, I presented the ISANA sponsored '*Best International Student Event of the Year*' award. It is encouraging to see the growth of CISA over the past 12 months and to have the opportunity to give ISANA's thanks to both their outgoing and incoming CISA Council members.

The Victorian/Tasmanian ISANA Branch during 2019 concentrated on developing ISANA's relationship with CISA and other student-based organisations and volunteers. Mentoring of student leaders was a key Project activity as evidenced by the four student focused projects undertaken in 2019 (refer to the VIC/TAS Branch report for details).

International Student Experience – Association Roundtable

ISANA has continued to contribute to the IEAA led *International Student Experience – Association Roundtable* which brings together over 12 peak bodies to collaborate and share voices to explore themes and priorities related to the international student experience. Two meetings were scheduled in 2019, the first was held in Perth during the CISA Conference and the second will be held in Melbourne on 3 December during the National ISANA Conference.

Grants

National Code Tutorial (NCT)

In late 2017 ISANA submitted and was successful in securing an Enabling Growth and Innovation Grant (EGI) valued at \$128,233 to develop and deliver an updated instructional tool for international education professionals to understand and meet their obligations under the National Code 2018. It is my great pleasure to announce that the NCT ISANA Project Team and IEKnowledgebase (contractors) have completed the Tutorial. The finalised Project is due for approval by the Department of Education by the end of November and the NCT should be officially launched by the Minister for Education the Honourable Dan Tehan MP by the end of 2019. ISANA members will receive details on the availability of the NCT by email as soon as the launch is announced.

International University Students and Pre-departure information: What are they getting and what do they need?

ISANA was invited to be a Stakeholder in the Universities Australia (UA) led EGI grant. This project documented the perspectives of pre-departure information currently provided to international university students to showcase best practice examples related to providing useful and culturally

appropriate pre-departure information. Dr John Wellard (UA) will present on the findings from this project during the ISANA Conference on 5 December 2019.

Information on the EGI grants can be found on the Department of Education pages under International Network – EGI Projects. I encourage you to see all the 2018-2019 Projects currently being undertaken as they cover all tiers of education in Australia.

Consumer Protection and the National Code: Empowering International Students

ISANA National secured an International Student Welfare Program (ISWP) grant from DEDJT-Victoria. Supported by Study Melbourne ISANA will develop a product to enhance international students' understanding of ESOS and the National Code. ISANA will be working closely with Victorian international students and encouraging their lead, participation and commentary during the product build. This Project is scheduled for completion mid-2020.

Presentations and representation by National President on behalf of ISANA National Council

14 February	Council for International Education discussions – <i>Growing International Education in Regional Australia</i> (Armidale)
16-17 March	ISANA Council Planning Weekend
11-12 June	IEAA Admissions & Compliance Forum (Sydney)
May/July/September	UA Pre-Departure Project teleconferences
18 July	International Student Roundtable (Perth)
15-19 July	CISA Conference and Elections (Perth)
18 July	ISANA WA Branch presentation and Networking (Perth)
22 July	National Code Tutorial Testing (Melbourne)
4-5 September	ISANA NZ Conference (Wellington NZ)

Miscellaneous

PIEoneer Awards 2019

Two ISANA nominations were submitted to the 2019 PIEoneer Awards UK in the categories of *Association of the Year* and *Student Support Award*. I'm delighted to say both were selected as finalists and sat proudly alongside the eventual winners. For more information on the Award finalists and the winners go to <https://pieoneerawards.com/thepieoneerawards2019/en/page/home>.

ISANA Website

An ongoing project during 2019 was the redevelopment of the ISANA Website. There is still more work to be done but I hope you have had the opportunity to view the changes and functionality and if you have any feedback please sent it through to the Secretariat.

Christchurch NZ 15 March

The attack in Christchurch which centred on and around the Al Noor and Linwood Mosques, showed us the worst of extremism. However, the many stories that came out of that day also showed us the best of humanity. Council was meeting in Melbourne with the President of ISANA NZ when the news broke and over the course of the day Terry McGrath kept us updated on the actions of ISANA members and international students working with emergency services and the local community. It

brought home just how important our work with and as part of ISANA is in supporting the staff who are the 'front line' when it comes to providing ongoing, structured and appropriate support to those affected by major incidents.

The core of ISANA's ongoing success is its membership. Council will work towards raising ISANA's profile with the view to improving opportunities for members to connect through increased professional development opportunities; collaboration with peak bodies, industry specialists and organisations; providing online resources including the new National Code tutorial; and circulating important and relevant information on changes and best practices within the international student industry. To be able to deliver this and much more we rely on our members (peer-to-peer) and volunteers, so I encourage you to contribute to ISANA. This can be as simple as attending or participation in PD/Networking sessions, providing feedback, sharing your experiences, or involvement in your local Branch. We are here to support you so suggestions on how we can do this for you are essential.

I want to take this opportunity to thank everyone for their contribution over the past year and I look forward to seeing the 2020-21 leaders build on the wonderful efforts and events of 2019.

And in conclusion I want to thank and acknowledge the ongoing work provided by the ISANA Secretariat, led by Phoebe Thiessen and based in Hobart. Over the past 12 months Phoebe was asked to work with National and Branches on the overhaul of our financial systems, the update of Professional Development procedures, the support of the many Branch and National Projects all whilst undertaking normal administrative duties. Her support, knowledge and skills have been an invaluable contribution to ISANA.

Bronwyn Gilson
National President

TREASURER'S REPORT

This has been a very busy year for ISANA as the projects for which we received funding in 2018 were all successfully completed. In addition, ISANA was granted \$75,000 under the International Student Welfare Program for the *Consumer Protection and the National Code: Empowering International Students* project.

Following advice from its auditor, that ISANA is one legal and accounting entity and needs to operate as such, ISANA Council approved the consolidation of all Branch accounts into the National account. This change involved setting up new procedures to ensure that ISANA was meeting its Corporate Governance, GST, BAS and accounting obligations and that risks were appropriately managed. Council aimed to reduce the workload for branches so they could focus on ISANA's mission to deliver professional development for its members in addition to saving the time required by Branch Treasurers and volunteers in account management. We expect this will also save significant administration time for the national office.

ISANA opened the financial year with \$120,059. Total revenue for 2019, including project grant funding, was \$378,468. This included the income from all professional development activities run by State Branches and last year's National Conference profit. After deducting all costs associated with Professional Development, ISANA had a Gross Profit of \$38,680 from revenue-generating activities.

Operating costs were higher than budgeted due to the delivery of additional performances in the *Be You Be Scene* project. This resulted in an overall deficit of \$21,251. Having factored in the current liabilities and unexpended grant funding received from Study Melbourne, ISANA has ended the 2018-2019 financial year with net assets of \$98,808.

It should also be noted that as Vic-Tas only closed its accounts on 2 October, their funds are not reflected in the Statement of Changes in Equity for the year ended 30 September 2019.

In closing, I want to thank Branch Presidents and Branch Treasurers for actively assisting in tidying up their accounts and moving across their funds. They have also provided feedback to ensure that the new processes are easy to understand and user friendly.

I also want to extend my thanks and very great appreciation to Phoebe Thiessen for her invaluable support, exceptional good humour under pressure and willingness to go the extra mile in her efficient administration of the ISANA accounts. This has been no mean feat as the accounts were complicated by the number of projects running simultaneously.

Molly Bonnefin
National Treasurer

BRANCH REPORTS

ACTiveNSW

At the beginning I wanted to thank previous and current executive committee members for their commitment and hard work. Everyone is volunteering their time and as a result we were able to keep initiatives flowing and positively contribute to the industry.

2018 AGM brought several changes to the committee. Positions of President - Annette Kalczyńska, Vice-president - Petrina Hennessy and PD Manager - Melissa de Silva have been filled at the AGM in November 2018. Communications Coordinator – Roshana Sultan was nominated by ACTiveNSW committee members later in 2019.

Special thanks to the previous committee members, Lyndall Benton, Angela Leota-Hughes, Nuala Myatt-Bocarro, for introducing me to the principles of the ISANA operations. Continuing members also need be thanked, Charlotte Long, Secretary and Amy Choo, Treasurer, have served diligently during this time of transition. Thanks to all of you for your commitment to ISANA, International students and our members.

This year we also farewell Melissa de Silva, Professional Development Manager. Melissa was passionate about her role but resigned from her position; and on behalf of members I'd like to express our deepest thanks for her service.

2019 have been a year of acclimatisation for me as a branch president. Continuing developing relationships with several industry partners is going to be a priority for me next year.

Committee's collective achievements this year include: 5 Professional Development sessions and several industry engagement activities.

Professional Development Sessions In 2019

- **Tenancy and Accommodation, How to Advise International Students** - 17 May 2019
Trainer: Melissa De Silva, University of Sydney
- **Domestic Violence and sexual assault PD session** - 16 August 2019
Trainer: Monique Dam Advocacy and Prevention Manager from DV NSW
- **Understanding the ESOS Legislative Framework** - 20 September 2019
Trainer: Danielle Hartridge, International Education Knowledgebase.
- **Supporting and Welfare Monitoring of under 18 International Students** - 11 October 2019
Trainer: Kasia Orlando, UNSW
- **Understanding the ESOS Legislative Framework** - 4 November 2019
Trainer: Danielle Hartridge, International Education Knowledgebase

Executive committee is open for discussion with members regarding PD needs in ACT and NSW. Everyone is welcome to submit PD topic suggestions on the website. One of the first action items for 2020 will be to establish our members PD needs through a survey.

Industry Engagement In 2019

This year we continued building relationships and attending several industry meetings and events.

Redfern Legal Centre

In March Redfern Legal Centre (RLC) held an info session for Australia Institute of Business and Technology, Diploma of Nursing students affected by lack of accreditation of ANMAC Australian Nursing & Midwifery Accreditation Council. As a result of that students were not able to work as a nurse in Australia

RLC organised session for affected student and informed them about their rights and were looking at the legal situation and whether students may have any compensation claims against the college. For stressed or depressed because of AIBT accreditation issues student may be covered by OHSC

The topics discussed: Problem with information received from education agents. Possibilities of deferring or suspending your study, applying for a refund from your education provider, making a complaint about your education provider, making a complaint to the Overseas Students Ombudsman

City of Sydney

- ISLA International Student Leadership and Ambassador Program Inauguration
- Lord Mayor Welcome for International Students
- Feasibility of CBD based student centre for physical and virtual services, April 2019
- Shaping Sydney to 2050 – Our city, our future, 19 June 2019
- Planning for Sydney 2050 - Stakeholders briefing, 15 August 2019
- International Education Forum, September 2019

ISLA

International Student Leadership and Ambassador Program Inauguration

The City's award-winning international student leadership and ambassador program aims to increase the positive experience of all international students and build Sydney's reputation as a preferred destination to study.

The program offers free training, work integrated learning and volunteering opportunities to enhance international student leadership skills and experience, which become transferable to their future careers. Participants also have an opportunity to make new friends, build a local support network and develop a sense of belonging while getting involved in local events and activities.

The Lord Mayor's welcome for international students

Gathers around 1,000 international students from over 60 nations. This year's event will take place on 11 April at historic Sydney Town Hall.

The event is a great way to connect with your fellow students, community groups, health and safety services and tertiary education institutions.

Many stakeholders including ISANA are invited to represent their respective fields, provide information and advice e.g. Lifesavers, firefighters, police and members of Aboriginal and Torres Strait Islander communities.

Feasibility of CBD based student centre for physical and virtual services

Robert Parsonson is working with the City of Sydney on a project to scope the feasibility of CBD based student centre for physical and virtual services. This is the outcome of Last year's International Education Providers Forum workshop on wellbeing of international students.

CBD located physical space and online services can be utilised by the different services and organisations that currently work with international (and domestic) students. Different organisations will be able to use facility in creative and innovative ways. Main usage proposals include employability, and entrepreneurship

Shaping Sydney to 2050 – Our city, our future

Continuation of the discussion about the future of Sydney. Issues discussed will help you prepare our city may grow and change over coming decades. City of Sydney have developed an issues paper that draws on research they've done on issues. This paper identifies 5 interrelated issues we want to explore with you around questions of growth, liveability, diversity, environment future economy.

It also includes our thoughts on governance and stewardship as we develop and implement our plan for 2050.

Community Insights Report

This report consolidates the outcomes from the community engagement CoS have done so far to inform our plan to 2050. It identifies consistent messages and overarching values and themes expressed by the community.

Intercultural Sports Day

ISANA applied for the City of Sydney Youth Week grant for the third time. Event was called Intercultural Sports Day and took place 12 April 2019.

Youth week is a very important community engagement event in Sydney. Many organisations are working with City of Sydney and other councils to create a comprehensive engagement and entertainment program for young Australians. ISANA and its member institutions are representing international students' cohort

ISANA's Intercultural Sports Day, was considered as a great success by 100% attendees.

NSW Government (StudyNSW)

The latter local government organisation has been instrumental in making contacts within the fields of international education and associated support service and we look forward to working harder to strengthen these bonds in the next year.

NSW Global Connections

Study NSW has partnered with Outcome. Life to deliver a series of employability workshops for international students. There are also resources for international students to identify career goals and enhance their employability.

Why professional networks are so important and how to build one

How to conduct yourself in the professional Australian work environment and the expectations of being an intern

Top tips for expanding your job prospects

- Free Employability Training Course
- How to enter hidden job market
- Why LinkedIn is important and how to get the most out of it
- Resume Writing Skills, Cover Letters and Key Selection Criteria webinars

International Student Project Working Group

- Play Safe Peer Education and Youth Advisory Committee
- International Students Sexual & Reproductive Health Promotion Project

Purpose: to increase opportunities for international students to access accurate and reliable sexual health information. Passport shaped folder developed with information cards, condoms and referral pathways.

Finally, I would like to mention in my 2019 report is to ask members of ISANA ACT and NSW to consider taking active part in opportunities coming from StudyNSW initiatives and open it for discussion. Applications are closing in June each year.

StudyNSW Partner Projects

Every year Study NSW co-funds projects that are delivered in partnership with industry.

Study NSW accepts applications from education providers and organisations that have a focus on international education. Favourable consideration will be offered to projects which seek to enhance the experience of international students by:

- creating work-integrated learning or work experience opportunities during studies
- improving access to employment post-studies
- addressing cost of living issues (e.g. availability of suitable and affordable accommodation)
- raising community awareness of the benefits of international students to NSW and its residents

I am a forward-thinking person and want to look to the future. In my opinion it was a relatively successful year for ACTiveNSW, yet I am deeply committed to build on that. I hope the rest of the team is also committed to making a stronger impact in 2020. To do this we need to work hard to provide resources and information that facilitates the cause of International Education and the students that we all serve.

Our aim for 2020 is to develop further our relationships with local Government organisations. One of the points of interest will be StudyNSW Partner Projects mentioned above.

We intend to work to implement more strategic approach to delivering PD sessions and create more networking opportunities for our members. We will also work on regular newsletter informing NSW and ACT members of issues of relevance to International Education. We also hope to incorporate greater use of technology including digital media. But to do this we also need engagement from our membership. We serve to support you in your work, and this means we need greater communication and interaction.

How can we ensure our vision is achieved? WE need to ask all members to:

- Interact with your committee members
- Communicate your needs and interests
- Respond to call outs from your committee

As a last point I'd like to personally ask all members to consider joining the committee, as with a bigger team we can make a greater impact. We are a volunteer group of five, doing our best to provide services for 130 members across the whole of NSW and ACT. I ask you to get engaged, get involved and help to strengthen the already solid work that ISANA has done and will continue to do in the coming year.

Thank you for your time, commitment.

Annette Kalczynska
ACTiveNSW Branch President

QUEENSLAND

Before I begin with this report, I would like to introduce the QLD Branch Committee.

- Sam Hilbig; President
- Janet Flanagan, Secretary
- Andy Ng, Treasurer
- Livia Tramontina, Communication Officer
- Louise Myers, Regional Representative
- Kiri Bishop, Professional Development

I would like to thank them for all of their hard work and support throughout 2019. It is not always easy juggling full time work commitment and tasks associated with being on a Committee particularly when workshops or PD sessions coincide with busy periods.

Sadly, Livia has stepped down from her position as Communications officer due to work commitment and other ventures. Thank you for all your input and experience.

It has been a relatively busy year in QLD with a PD session in Townsville, Child Protection training, Cross Cultural Competence, Best Practice in Student Advising and ESOS and National Code training.

Our committee and members have been busy promoting ISANA and the many positive aspects and resources that the Association brings to the sector.

Discussion for future PD session is underway and will focus around providing new members with essential training in the basics for International Education.

We will be drawing on our long-term members to provide guidance and resources for the many new individuals who have taken up roles in the International Education Sector.

There will also be continued collaboration with Government department, Trade Investment, Study Brisbane, Study Gold Coast and Study Cairns. These connections will provide opportunities to promote ISANA to both local and regional sectors.

Thank you to the National Council for the support through 2019 and especially Phoebe and the secretariat for all additional time and work they contribute to make ISANA a great Association and a leader in International Education.

I would also like to thank the trainers and professionals that we engage to conduct our workshops most of the time these are volunteer presentation and we can never really compensate them for all their additional time and engagement.

As the two-year term for currently elected office bearers end, 2020 will bring in new faces and opportunities for ISANA Queensland to focus attention on Professional development workshops catering to schools and establishing better links with the Community and Regional members of Queensland especially with the appointment of the Regional Representative.

Our workshops for 2019 included the following and we well received by both members and non-members:

- Child Protection Training
- All things Orientation
- Critical Incidents
- Cross Cultural Competency
- Best Practice in Student Advising

Future Topics for 2020:

- Accommodation
- Under 18 students and welfare arrangements
- Mental Health Best Practice
- Social inclusion for Students and their families
- Gambling

Sam Hilbig
Queensland President

SANiTy

It has been a busy 2019 with the team delivering a range of professional development opportunities in Adelaide. The team of Louise Skull, Kathy Matthews, Tash Pressley, Kelly Liebich, Shawna Hooton, and Ben Mayne have delivered a diverse range of PD sessions. I'm also thrilled that almost all the committee is able to attend this year's National Conference with some receiving ISANA bursaries to support their attendance.

We are already looking forward to next year and the needs of members and would love some feedback on what you would like us to organise in terms of professional networking and development. Please contact anyone on the committee if you have ideas.

This year we held 4 PD sessions for members:

Innovation and Best Practice in Pre Departure Information

SANiTy offered a session on the latest developments in Pre-Departure information for South Australian providers of International Education. We heard from the high school and higher education sector on the latest innovations they are using to provide information to students, and how to make sure that information is received and used. We thank Jose Paulino from Flinders University and Heather Roberts from the Department for Education for speaking at this event. Following the session attendees were invited to network.

Celebrating Success

In August we held a session on Celebrating Success in the Industry and with three great presentations combined with international students and graduates sharing from their perspective.

The presenters were:

- Reorientation: Shawna Hooton, The University of Adelaide with Vinh Dang
- Engagement: Sarah Parrington, StudyAdelaide with Mark Ong
- Internships: Ben Mayne, Navitas with Gunawan

Suicide Prevention Training

We sourced Wesley Lifeforce to deliver an intensive one-day workshop on suicide prevention. The knowledge and skills we all gained from the training were invaluable. The session was quite interactive and allowed for plenty of discussion time to address key issues affecting international students and their mental health and wellbeing.

For those that attended being able to develop a toolkit of identifying students at risk and asking the right questions to get them the support they need in a time of crisis was greatly beneficial.

Safety and Wellbeing

In October we held our annual state conference with the focus on keeping students safe. It is at the forefront of what we do in our institutions and community to ensure the wellbeing of our international students. What makes Adelaide so liveable is the safe environment that we offer to residents, with this in mind SANiTy developed this year's state conference program to help ensure that this legacy continues.

At the core of what we do it is important to always include the student voice and again this year we hosted a student panel. Thank you to Angela Qin, Zairee Zahir and Mien Dang for sharing your thoughts and insights into student safety and how we as an industry can better support this.

We also held our AGM where our new committee was elected:

- President – Sarah Parrington
- Vice President – Ben Mayne
- Treasurer – Kathy Matthews
- General Committee – Tash Pressley, Shawna Hooton, Emma Norris, Elena Muller

I would like to take this opportunity to thank Louise Skull for her leadership of ISANA SA/NT over the last 4 years. You certainly have left very big shoes to fill and on behalf of the international student support staff community we thank you and wish you all the best.

Along with the committee we look forward to 2020 and supporting international student support staff in SA and NT.

Sarah Parrington
SANiTy President

VICTORIA & TASMANIA

Victoria & Tasmania President

NEW ZEALAND

Looking back at the 2018 President's report, I noted a range of items that had provided value to ISANA NZ and as I contemplate the 2019 report, I can't go past mentioning some of these again:

Our Executive has continued to provide good oversight and direction to our association, including; input on a variety of consultations generated from government and sector agencies; a lot of hard work on applications for Ministry of Education funding support; and input on a variety of issues affecting our members and our industry, mostly where consultation has been sought but occasionally where it was not sought but was needed on behalf of members and international students. Our variety of sector and location representation has been invaluable in informing and helping our work, supporting international students and those who work in support of them. It's been encouraging to realise the depth of intellectual and institutional knowledge of our membership and to be able to call on it in framing input to consultation documents, working parties and conferences.

A very significant feature of 2018 was the establishment of the roles of International Student Wellbeing Strategy Project Coordinator (Caroline Stevenson) and Professional Development and Research Coordinator (Chris Beard). These roles have now morphed into Events and Communications Director (Caroline) and Executive Officer (Chris). This was made possible by a grant from the Ministry of Education, as they have a perception of the value ISANA NZ brings to the sector and provided a grant for this year with promise of one going into the next year, to help us in building our capacity in support of those who work in our sector. The concept is that we are a professional association and are part of the move to strengthen and professionalise our part of the international education sector. Chris and Caroline have been contracted to put legs on our intentions and directions in that area. Our AGM this year takes place within the ISANA NZ Conference, which has the theme: *"Promoting professional pathways, sustainability and student well-being"*. It reflects the hard work Chris and Caroline have been doing and adds greatly to our professional development offering this year, complimenting the regional workshops we have offered and are continuing to offer.

A very noticeable public facing feature of the 2019 work is our website redevelopment. Part of the business plan going forward and agreed to with the Ministry of Education is website redevelopment to accommodate a growing resource archive, online professional development, and services for members and the people who work in the sector. This new website is going live as I write, and we invite members to be part of the testing feedback and to assist in populating its features. Take some time to explore the new set-up and watch as the various aspects of the new features grow in their usefulness.

Earlier on this year we contracted a History Graduate, Charlotte Stock, to write up the history of ISANA NZ. This is to fit with ISANA Australia's celebration of 30 years as an association. Our history is a little shorter and is tied up with ISANA Australia's. The history will be made available to all, through our new website once formatting for publication is completed.

Our secretariat, Victoria Sibley- Bentley has continued in providing sterling service, often in the face of urgent demands from members and the work being undertaken by Chris and Caroline in their respective roles. Victoria has been assisted with some of the Finance compliance aspects by Ru Oakley, an accountant. The accounts presented at this AGM reflect the important but behind the scenes work. A lot of work has gone into improving how we handle association business to fit with a modern environment, and this has included resolving a relatively inefficient and somewhat difficult banking arrangement. This is a pleasing and overdue development. The combination of increased activity, additional compliance and trying to serve a significant variety of education providers and their systems has at times been a challenge. Handling that work with grace and patience has fallen to Victoria. Lesley, our Vice-President, has worked with Victoria to help get a reluctant bank to help us with making the flow of service activity easier and more efficient. Thank you for your work Victoria.

Whilst mentioning Lesley I would like to express my deep thanks to her for the way she has served and supported me in the role of President. Her wisdom, experience and advice have been invaluable, and she has contributed enormously to the well-being of ISANA NZ again over this last year. Lesley will not be standing for re-election at this AGM, so I would like to record a vote of thanks for her service to ISANA NZ over a range of years and in a variety of roles including as President for a time. Thank you, Lesley.

International Student Well-being Strategy projects

ISANA NZ was contracted by the Ministry of Education to deliver a fulsome programme of enhanced professional development and community engagement training. This concluded at the end of 2018. Further discussion with the Ministry of Education and immense goodwill on their part, led to us being offered a contract to enhance the professionalization of the international education sector and capacity building of ISANA NZ. This contract was for an amount of \$150,000 in 2019 and envisages a further \$100,000 in 2020 to complete the work of capacity building and the on-going professionalisation of the sector. The monies have been provided as part of the International Student Well-being Strategy and recognise the significant contribution that ISANA NZ is making and will make within the sector, with a significant flow-on into international student well-being. This funding has allowed the Executive to contract Chris Beard as Executive officer and Caroline Stevenson as Events and Communications Director. Chris and Caroline are building on the work they provided in 2018. One significant challenge for us is to build a funding stream into the future that would allow a good level of support for association activity.

Changing Role of Executive

With the association having an Executive Officer, a Secretariat and an Events and Communications Director, the way the Executive works is changing. The review we commissioned and reported on in late 2015, which we began to implement from early 2016 onwards, has guided us to this point. The Executive Committee is now progressing towards being a Governance Board that sets the direction and policy for the association plus supervision and accountability for contracted staff. The contracted personnel are contracted in line with that direction set by the Executive and would be accountable to the Executive (Board). Working with the Ministry of Education to achieve the grant

for 2019 required us to do a significant amount of planning and preparation of a business plan, with our direction for this and 2020 on into 2021 mapped out. Currently we are working to that plan, and the incoming Executive will be modifying and adapting that plan as they move to settle on priorities for 2020. The current Executive has realised that we may need to modify the future Executive's function. The incoming Executive will inherit the work currently done and may wish to decide how they want to operate. The election this year is earlier than normal, as the AGM is being held as part of the ISANA NZ Conference. The present Executive will continue to complete this year's work but will have a period of handover to the new Executive during October and November, with the new Executive assuming responsibility from December. One of the tasks before the new Executive, is around the strengthening of regional and sector representation. To date that has been achieved through representation in the Executive, but in keeping with our review, consideration will be given as to how we do this. It is likely we will be looking to greater regional and sector identities within ISANA NZ coming together in some consultative body like a Council and a Board of Governance to carry out the compliance and constitutional requirements of our association and its associated Charitable Trust.

It's an exciting time to be part of ISANA NZ going forward and there are opportunities for members at all levels of involvement to contribute. One point of difference for Executive members will be that they have support from the staffing in implementing the plans of the association. We don't want to stop volunteering but it's good that Officers of the association contribute their knowledge, skills and wisdom without fear of ending up with too much work besides their normal job. I am looking forward to this continuing change in the way we function as it's going to strengthen us as an association and create greater involvement of members at regional and sector levels as well as around areas of interest.

Relationship with NZISA

Many of you are aware of NZISA, the national association of international students. We assisted NZISA in coming into being and continue to provide support for them in their role representing the student voice. Late last year we signed a memorandum of understanding with NZISA to continue our relationship. I have had the privilege of meeting with their President, Lukas Kristen, on a regular basis and believe our continuing support will be helpful to them in providing continuity for them as an association. ISANA Australia has a similar relationship with CISA, the Australian equivalent of NZISA.

What's ahead for ISANA NZ

In 2020 it's our turn to host the **ISANA international Conference** and we have chosen Christchurch as the venue, with a provisional theme of Resilience in International Education. The Town Hall is booked and work to gain sponsorship has commenced. The dates chosen (25-27 November 2020) are a little earlier than the norm in order to fit with our schools' sector, as a week's difference makes a big difference for our members working in schools. We are keen to have a school's PD day offered on November 24th. Having our Australian cousins over to enjoy the context of Christchurch and bring us their insights in international education and international student support will be great.

There is opportunity for members to be involved in helping as part of the Conference Committee. Logistics and registrations etc will be done by Conference Design under contract to ISANA Australia.

In our planning into 2020, we have indicated that we are likely to host another **symposium**. We are looking for expressions of interest and thoughts about it. Our last one was very successful and there is a need for research and practice to be showcased. As part of our involvement with the Ministry of Education, we are seen to be able to enhance this aspect. It also fits with the current development around professionalisation that we are undertaking.

Website and Growing Provision of Resources and Support

ISANA NZ is in an exciting phase in the area of professionalisation. We have a mandate to be the catalysts for training and professional development in the sector. This includes qualifications, standards and working conditions. Currently a lot of groundwork has been done by Chris Beard, our Executive Officer. Over the next year or so, we will see increasing fruit from that work with online offerings for training and qualifications as well as professional development. Your involvement as a member of ISANA NZ is vital as all this work needs to have that vital edge of practitioner involvement and ownership. So, encourage others to join and share in the value, networking, collegiality and just plain fun.

My own involvement will change as I am not seeking re-election as President nor to the new Executive. Many of you know I had not sought to be President but due to a set of circumstances ended up in the role. I am grateful for the support I have had for the 2 and a half years I spent in that role. ISANA NZ has been an association of immense value to me and my area of work, or as some would say "calling": the well-being and pastoral care of our international students. It's a passion I share with all of you and it's been a privilege to serve in representing you. I will continue in the traditional role of Immediate Past President, just being available to help out with advice if needed. In concluding my term, I would like to express my thanks to ISMNZ as they have provided me with time and financial support to carry out the role of President at a time when a lot of time and energy was needed. ISMNZ continues in its support of ISANA NZ by providing office space for the Secretariat. I will have some time to give in the next year or so, to contribute to projects.

Regards to all, and even although this is early, I trust you all have a great summer and get a good break.

Terry McGrath, September 2019
NZ President

This report was compiled for the ISANA NZ AGM held on 5th September 2019 in Wellington. This year was an election year for ISANA NZ. At the AGM, Carla Rey Vasquez and Gabrielle Nguyen were elected as Co-presidents of ISANA NZ. Both Carla and Gabrielle have served on the ISANA NZ Executive for a number of years and we look forward to their leadership of ISANA NZ for the next period. Thank you, Carla and Gabrielle.

SECRETARIAT REPORT

The last financial year has been extremely busy for the National Office. We are currently working a 14 hour a week, spread over two days, Monday and Wednesday.

In addition to acting as the first point of call for ISANA, the National Office supports the Council and facilitates the liaison between ISANA Members.

The secretariat is responsible for Membership renewals and the general maintenance of the Membership database. It also coordinates correspondence directly from Members' records and via the Members' Newsletter.

In addition to the weekly banking, the responsibility of processing invoices, cross checking of EFTPOS remittances, book-keeping using XERO and preparing and lodging the BAS for each quarter; this last year has seen the Secretariat assist the National and Branch treasurers in closing the branch accounts and implementing new accounting process' for the Branches.

The Secretariat has worked with Branches and National Professional Development Officer to facilitate the implementation of professional development sessions including online registration, advertising, receipt of payment, distribution of surveys, attendance certificates and presentation slides.

The ISANA website is a work in progress and the Secretariat has implemented some changes to its presentation with the aim for it to be more user friendly and worthwhile resource for Council, Committee and Members. Once content is approved by Council the Secretariat has utilised platforms such as the Website, Facebook and LinkedIn to keep Members up to date with the latest news.

The Secretariat has supported the Project Officer with the communication between parties involved in the National Code Tutorial and has also updated the information provided to Members as the development proceeds.

Membership figures:

- November 2015 400
- November 2016 421
- November 2017 445
- November 2018 466
- November 2019 450

Thank you to the ISANA Council, Members and Non-members for a most memorable year. The role has proven to be quite dynamic, diverse, challenging but rewarding, and I look forward working with everyone in 2020!

Phoebe Thiessen
ISANA Secretariat

LIFE MEMBERS

Graeme Baguley

Heather Bigelow

Jenni Burchill

Bryan Burke

Shanton Chang

Melanie Duncan

Paula Durance

Felicity Fallon

Diana Gabb

Danielle Hartridge

Brit Helgeby

Gilbert Hennequin

Margaret Hill

Carol Hogan (deceased)

Vivien Hope

Audrey Horrridge

Ross Lehman

Sylvia Lewohl

Elaine McBride

Hedley Reberger

Gavin Sanderson

Peter Spolc

Patrick Willix

Liz Wright

WHERE WE WORK

3BEES GROUP Pty Ltd T/A 3BEES Education & Migration
 Accurate Consultants
 ACT Government - Education and Training Directorate
 Adelaide Institute of Business and Technology
 AEC Consulting Pty Ltd
 AFS Intercultural Programs Australia
 AIM Overseas - Kasgipur
 AKT Global Education Consultants
 Albert House
 Allianz Worlwide Partners
 Alphacrane Intercultural Specialists
 American College
 American Educational Research & Training Center
 Anand International India
 ANC International
 A-Priori Education Foundation Pty Ltd
 Aquinas College
 Asantaa Consultancy
 Asia Pacific Education Consultant Pty Ltd
 Asia Pacific International College APIC
 Auspark Education Network Pvt Ltd
 Aussie Education Migration and Financials Services Pty Ltd
 Australasian Network Undertaking
 Australian Catholic University
 Australian Centre of Further Education
 Australian Child Care Career Options
 Australian Education International
 Australian Homestay Network
 Australian Technical & Management College
 Australian Technical College WA
 Australian Yutong Culture Centre
 Aviation Australia
 AVS Global Consultants
 Balcombe Grammar
 Balmoral State High School
 Banora International Group TA ASAP Homestays
 Bedi & Associates
 Bendigo TAFE and Kangan Institute
 Boomerang International Educational Services
 Cambridge International College
 Career Calling International (Compliance and Quality Assurance - CCA)

Carnegie Mellon University
 Cavendish Road State High School
 Centenary Heights State High School
 Central Australian College
 Central Queensland University
 Centre for Culture, Ethnicity and Health
 Centre of Australian Education and Careers
 Charis Study Abroad
 Charles Sturt University
 Chisholm Institute of TAFE
 CIC Higher Education
 CIES Consultants Pty Ltd T/A CIES Professionals
 CIT Solutions Pty Ltd
 CIT Student Association
 City of Melbourne
 Cleveland District State High School
 Collarts
 CQ University Brisbane
 CQ University Melbourne
 CQ University Sydney
 Craigslea State High School
 Deakin University
 Degrees Plus Australia
 Dental Nursing Australia
 Department of Education
 Dream Australia Education Services
 Dream Big Abroad
 Duck Overseas Consultant
 Easyway Consultancy Pvt Ltd
 ECA Professional Year
 Echoes Global Education
 Eden Student service
 Education Centre of Australia
 Education Queensland International
 Edulipse
 EDUTAS
 ELC - English Language Company
 Empower India Developers Ltd
 Express Visa Migration Services
 Eynesbury College
 Ilystay Australia

Federation University Australia
Flinders University Student Association
Flying Kangaroo Pty Ltd T/A Elite Abroad Studies
Focal Holdings Pty Ltd
G4seven Immigration
Global Choice Education Consultant Pvt. Ltd
Global Colliance
Global Consultants Ltd
Global Experience
Go Learn Australia
Grasshopper International
Griffith College
Griffith University
Haileybury College
Homestay Australia
HS Education Consultant Pty Ltd
Hub International Education
I Inform U (My Student Guide)
IAA Education Group Pty Ltd
ICTE-UQ
IDP Education Australia
IES College
Immanuel College
Independent Schools Queensland
International Education | Education | ACT Government
International Education Knowledgebase
International Education Services IES
International Student Services, QUT
International Student Support
Intraco Education Pty Ltd
Ivanhoe Grammar School
James Cook University
Jasmine Education
JC Foundation Incorp
JJL Overseas Education (Melbourne)
Journal Student Living Pty Ltd
Kangaroo Education Global Pty Ltd
Kawana Waters State College
Kenmore State High School
Kent Institute of Business & Technology
Kirby Institute
La Trobe College Australia
La Trobe Melbourne Navitas Bundoora Ltd
La Trobe University Accommodation Services
Latinoz Education
Le Cordon Bleu Australia
Life Goals Consultants
Lifetime International Training College
LLA Group
Macquarie University
Maleny State High School
MDA - Brisbane Student Hub
Medibank Private Ltd
Melbourne Girls Grammar
Melbourne Institute of Technology
Melbourne Polytechnic
Menzies Institute of Technology
Mercedes College
Meridan State College
Merrimac State School
Mitchelton SHS
Monash College
Monash Residential Services
Monash University
Morling College
MTSC Pty Ltd
Multicultural Communities Council of SA Inc
My PEC (My Personal Education Consultant)
Navitas Professional
Nazareth College
Netco Technology (NETCOTEC) Pty Ltd
New Page International Pty Ltd
Newton College
NEXCO Consultants Pty Ltd
NIBS Education and Visa Services
NIT Australia
NSR ACADEMIC AIMS INTERNATIONAL PVT LTD
NSW Treasury
Orion Education and Migration Services
OZ Career Gurus
Pacific Training Group
Pacway Investments Pty Ltd T/A Sino-Australian VET Coop
Palmerston House
Penguin Education Pty Ltd
PFEC GLOBAL
PMO AUSTRALIA
Possible International Educational Consultancy
Prince Alfred College

Queensford College
 Queensland University of Technology
 QUT International Student Services
 QUTIC
 Ready Migration Force
 RGIT
 Richmond Visa Advisors
 Rise Education Services
 Riverina Institute of TAFE
 RMIT Training
 RMIT University
 Rose Australia Pty Ltd
 SAE Creative Media Institute, Australia
 Safe Student App - ISA Guardian & Welfare Services
 Sandringham College
 SBSC Nepal Pvt Ltd
 SC Overseas Consultancy Services Pvt Ltd
 Scape Australia Management Pty Ltd
 Scope Global Pty Ltd
 UNSW SDI
 Self Employed
 Seow Consulting International
 Sima Required Consultancy Pvt Ltd
 Smart Study Center P Ltd
 Sonder Australia
 South Australian Institute of Business and Technology
 South Metropolitan TAFE
 Southern Cross University, Gold Coast
 Southern Cross University, Sydney
 St Thomas More College
 Stanley College
 Star World Immigration & IELTS Institute
 Stellar Education
 Student Accommodation Services Pty Ltd
 Study Adelaide
 Study Brisbane
 Study Group Australia
 Study Group Australia - Taylors College
 Study International Pty Ltd
 Study Queensland
 StudyStays
 Studyworld Education Consultancy & Research Centre
 Pvt Ltd
 Successful Graduate Pty Ltd
 Swinburne University of Technology
 TAFE Queensland, Gold Coast
 TAFE Queensland, Brisbane
 TAFE Queensland SkillsTech
 TAFE SA
 TasTAFE
 The Gordon Institute
 The Imperial College of Australia
 The Moreton Bay Colleges'
 The Springfield Anglican College
 The Trackers Educational and Overseas Services Pvt Ltd
 The University of Adelaide
 The University of Adelaide Accommodation Service
 The University of Adelaide College
 The University of Melbourne
 Top Education Institution
 Torrens University Australia
 Trade and Investment Queensland (TIQ) / Study Queensland
 Transcend Training Solutions
 Trinity College Foundation Studies
 Trinity College, University of Melbourne
 Tyndale Christian School
 U & I Global
 Unification Pty Ltd
 Unilodge Australia Pty Ltd
 UNISA
 Universal Students' Consultancy
 University of Adelaide College
 University of Canberra
 University of Divinity
 University of Melbourne
 University of New England
 University of New South Wales
 University of Newcastle
 University of Notre Dame Australia
 University of Qld
 University of Salford
 University of South Australia
 University of Southern Queensland
 University of Wollongong
 University Senior College
 UNSW
 UNSW, Canberra
 UNSW Global
 UNSW Global Education

UNSW, Sydney

UOW College

UQ

Urbanest

Urbanest Pty Ltd

Urbanest Student Accommodation

USQ University of Southern QLD

UTAS

UTS Insearch

UTS International

UWA

UWS

VICPAK Consultancy Services

Victoria University

Victoria University College

Victoria University Sydney

Wesley College

West Ocean Education

Whitefriars

Woodcroft College

Xpert Education

Zenith Business Academy

ZTA Education Consultants

AUDITOR'S REPORT

***ISANA INTERNATIONAL EDUCATION
ASSOCIATION INC.***

*Financial Statements
For the Year Ended 30 September 2019*

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC

COMMITTEE OF MANAGEMENT DECLARATION

The Committee has determined that the association is not a reporting entity and that this
In the opinion of the Committee, the attached financial report:

1. Presents a true and fair view of the financial position of ISANA International Education Association Inc, as at 30 September 2019 and its performance for the year then ended;
2. At the date of this statement, there are reasonable grounds to believe that ISANA International Education Association Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed
for and on behalf of the Committee by:



President

Dated: 5 December 2019

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 SEPTEMBER 2019

	2019	2018
	\$	\$
INCOME		
ACTIVITIES		
Membership Fees	58,112	44,466
Professional Development/Branch Income	53,132	129,286
Conference Profit	9,269	19,551
Interest Income	1	-
Grant Funding	257,631	42,933
Sundry Income	323	1,098
TOTAL INCOME	<u>378,468</u>	<u>237,334</u>
COST OF ACTIVITIES		
Business Development	-	4,545
Conference & PD Expenses	82,157	116,283
Journal	-	6,012
NZ Branch Expense	-	9,910
Grant Expenditure - National - EGI Project	119,677	30,306
Grant Expenditure - Vic/Tas - BYBS Grant	56,634	12,472
Grant Expenditure - Vic/Tas - VicWise Project	38,495	-
Grant Expenditure - Vic/Tas - CP Grant	42,825	155
TOTAL COST OF ACTIVITIES	<u>339,788</u>	<u>179,683</u>
GROSS PROFIT - ACTIVITIES	<u>38,680</u>	<u>57,651</u>
OTHER EXPENSES		
<u>Overhead Expenses</u>		
Audit Fees	2,900	2,855
Bookkeeping	482	236
Bank Charges	350	498
Insurance	3,525	4,773
National Conference	2,243	1,551
Marketing & Promotion	319	1,223
Postage	124	57
Printing & Stationery	448	281
Secretariat	21,609	23,608
Sponsorship	1,364	2,273
Sundry Expenses	2,402	2,057
	<u>35,766</u>	<u>39,412</u>
<u>Communication Costs</u>		
Telephone, Internet & Mobiles	2,869	3,778
Web Design & Maintenance	826	899
	<u>3,695</u>	<u>4,677</u>
<u>Travel Costs</u>		
Travel & Accommodation	8,270	16,111
	<u>8,270</u>	<u>16,111</u>
TOTAL OTHER EXPENSES	<u>47,731</u>	<u>60,200</u>
SURPLUS/(DEFICIT)	<u>(9,051)</u>	<u>(2,549)</u>
Bursaries	12,200	(1,000)
NET SURPLUS/(DEFICIT) AFTER AWARDS	<u>(21,251)</u>	<u>(1,549)</u>

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF FINANCIAL POSITION
AS AT 30 SEPTEMBER 2019

	2019	2018
	\$	\$
<u>ACCUMULATED FUNDS</u>		
Opening Balance as at 1 October	120,059	121,608
Net Surplus/(Deficit) for the Year	<u>(21,251)</u>	<u>(1,549)</u>
Closing Balance as at 30 September	<u>98,808</u>	<u>120,059</u>
 <i>Represented by:</i>		
<u>CURRENT ASSETS</u>		
Business Account	108,465	157,083
VIC - Bank Account	2,982	7,545
VIC - Bank Account - CP Grant	4,548	14,837
VIC - Bank Account - BYBS Grant	8,275	5,586
VIC - Bank Account - VicWise	3,058	-
QLD - Bank Accounts	-	15,013
SA - Bank Account	-	3,230
NSW - Bank Account	1	3,991
Victoria - Investment Account	31,805	40,253
Trade Receivables	<u>3,585</u>	<u>-</u>
	<u>162,719</u>	<u>247,538</u>
TOTAL ASSETS	<u>162,719</u>	<u>247,538</u>
<u>CURRENT LIABILITIES</u>		
Other Current Liabilities	930	861
Unexpended Grant Funding	51,399	116,484
GST	<u>11,582</u>	<u>10,134</u>
	<u>63,911</u>	<u>127,479</u>
NET ASSETS	<u>98,808</u>	<u>120,059</u>

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2019

	Accumulated Surplus	Branch Funds QLD	Branch Funds NSW/ACT	Branch Funds SANiTy	TOTAL
	\$				\$
Balance at 1 October 2017	121,608	-	-	-	121,608
Comprehensive income for the year	(1,549)				(1,549)
Balance at 30 September 2018	120,059	-	-	-	120,059
Comprehensive Income	(21,251)	-	-	-	(21,251)
Transfer to Branch Funds	(15,378)	6,951	5,526	2,901	-
Balance at 30 September 2019	83,430	6,951	5,526	2,901	98,808

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 SEPTEMBER 2019

	Note	2019 \$	2018 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from revenue and services		128,976	221,540
Receipts from grant funding		211,801	175,359
Payments to suppliers and employees		(429,182)	(274,965)
Interest received		<u>1</u>	<u>-</u>
Net cash provided by/(used in) operating activities	4	<u>(88,404)</u>	<u>121,934</u>
Net increase/(decrease) in cash held		(88,404)	121,934
Cash on hand at beginning of the financial year		<u>247,538</u>	<u>125,604</u>
Cash on hand at end of the financial year		<u>159,134</u>	<u>247,538</u>

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 SEPTEMBER 2019

NOTE 1 – Summary of Significant Accounting Policies

The financial statements have been prepared on the basis that the association is a non-reporting entity because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012 and the significant accounting policies disclosed below, which the board has determined are appropriate to meet the needs of members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise. The amounts presented in the financial statements have been rounded to the nearest dollar.

Income Tax

The Association is not subject to income tax on its profits.

Note 2 Contingent Liabilities and Contingent Assets

The entity has no contingent liabilities or assets.

Note 3 Events After the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the entity, the results of those operations, or the state of affairs of the entity in future financial years.

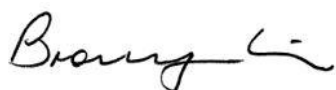
Note 4 Cash Flow Information

Reconciliation of Cashflow from Operating Activities
with Current Year Surplus

	2019	2018
	\$	\$
Profit/(Loss) for the Year	(21,251)	(1,549)
Changes in assets and liabilities		
(Increase)/decrease in receivables	(3,585)	-
Increase/(decrease) in payables	1,517	6,999
Increase/(decrease) in deferred income	(65,085)	116,484
	(88,404)	121,934

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
2018 - 2019 COMMITTEE MEMBERS

President	Bronwyn Gilson UNE International, Armidale, NSW
Vice President	<i>Position Not Filled</i>
Vice President - Planning & Development	<i>Position Not Filled</i>
Vice President - Professional Development	<i>Position Not Filled</i>
Treasurer	Molly Bonnefin Monash College, Clayton, VIC
Communication Manager	<i>Position Not Filled</i>
Secretariat	Conference Design Pty Ltd 228 Liverpool St, Hobart, TAS
QLD President	Samantha Hilbig Griffith University, P O Box 3370, South Brisbane
SA & NT President	Louise Skull Woodcroft College, Adelaide, SA
VIC/TAS President	Manorani Guy Asian Student Accommodation, Brunswick, VIC
NSW/ACT President	Annette Kalczynska CQ University, Sydney, NSW
WA President	Kathryn Williams South Metropolitan TAFE, WA



President

Auditor

5 December 2019

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ISANA INTERNATIONAL EDUCATION ASSOCIATION INC

Opinion

We have audited the special purpose financial report of ISANA International Education Association Incorporated (the Association), which comprises the statement of financial position as at 30 September 2019, the statement of comprehensive income, statement of changes in equity, statement of cash flows, notes to the financial statements, including a summary of significant accounting policies, and the statement by the members of the Committee.

In our opinion, the accompanying financial report of ISANA International Education Association Incorporated with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- a) giving a true and fair view of the registered entity's financial position as at 30 September 2019, and of its financial performance for the year ended on that date; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The special purpose financial report has been prepared for the purpose of fulfilling the responsible entities' financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibility of the Committee for the Financial Report

The Committee of the Association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Committee's responsibility also includes such internal control as the Committee determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the registered entities ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.

- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Michael Ian Derbyshire
Director

Hobart
5 December 2019



WWW.ISANA.ORG.AU

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