Welcome to the National Code Tutorial.

For the best user experience, we recommend that you use a desktop computer or laptop.

The tutorial consists of these main elements:

- Navigable pages, a contents menu and background information.
- A comprehensive Glossary of terms: these are hyperlinked throughout the tutorial learning material.
- *ESOS Essentials*: a prerequisite module that provides an overview of the ESOS Act and the National Code 2018.
- Learning content arranged by National Code Standards.
- Formative quizzes: these guide your understanding of the Standards and their intention.
- Assessment items: these include student focused scenarios that show how the Code applies to work in different education sectors.

Why do I select my sector during registration?
- When you registered, you selected the education sector you work in. If you are in a broader professional role, such as an education agent, in a government or community organisation, your selection is *all sectors*.
- The National Code applies to all education sectors. Some of the Standards, however, address specific cohorts of students. For example, students under 18 (Standard 5) or those in particular sectors. When you nominate your sector, a set of assessment items is selected for relevance to your workplace.
- Complete all the assessment items successfully for a minimum of one education sector to qualify for your certificate. Professionals selecting *all sectors* must successfully complete the relevant selection of assessment items.

Are there compulsory tasks?
- Yes. It is important that you read and understand all the content of the tutorial, just as it is important that you are familiar with all the National Code Standards, as part of your professional obligations.
- *ESOS Essentials* is a prerequisite module that provides a background and context to the ESOS Act and the National Code 2018.
- You must complete the formative quizzes and the assessment items to qualify for your Certificate of Completion. The assessment items cover a selection of the content and relate to the education sector you are working in, or, are most interested in. Having a broad understanding of the Standards equips you for work across international education in general. Your access to the assessment items is open once you complete the formative quizzes for each Standard.

What's the difference between quizzes and assessments?
- The formative quizzes are part of the learning material. They test your understanding of the intention and meaning of the National Code Standards. They must be completed as part of the tutorial.
- The assessment items are a selection of multiple-choice questions based on real life student scenarios. They require you to apply the National Code Standards to situations you might encounter in your professional practice. The assessment items are, for the most part, sector specific and generated for you when you select your work sector upon registration for the tutorial.

Save and resume
- Your progress through the formative quizzes and the assessment items is saved so you can resume at any point. A navigation indicator on the quiz and assessment pages shows your progress. As you move though the content of the Tutorial you may view your progress at any time via the link found on the course layout page.

When do I get my Certificate of completion?
- Your certificate of Completion is issued as soon as you successfully complete all requirements of the tutorial.

Do I have access to the tutorial after I have completed it?
- Yes. You have ongoing access to all the tutorial content; you are encouraged to use the tutorial as a reference guide. However, if your login is inactive for an 18 month period, you will receive a courtesy email from the ISANA Secretariat advising you that your account has been archived.

Where do I get support?
- The tutorial is intended to be self-directed. If you require support or clarification, or discover errors with the learning material, please contact the ISANA Secretariat here: nct@isana.org.au