



Fact sheet

Do I need an Australian visa label?

Australia's modern electronic visa system does not require you to have a visa label placed in your passport to confirm your immigration status and entitlements in Australia. Your visa information is held electronically and you can access it at any time using the Visa Entitlement Verification Online (VEVO) system. Employers, banks and government services can also check details about your visa entitlements on VEVO once they have your consent to do so.

What is VEVO? What information do I see when using VEVO?

VEVO is a free internet service available 24 hours a day, seven days a week. It allows you to view your visa details online and provides even greater information about your visa than on a label. You will be able to see all the details of your current visa, including subclass, visa description, grant date, period of stay, grant number, entries allowed and any conditions that apply to your visa.

What organisations use VEVO?

More than 9000 organisations are registered to use VEVO and check information such as work entitlements, study entitlements, residency status and Medicare eligibility. Registered organisations include recruitment agents, universities, supermarket chains, banks and government departments.

How do I access VEVO? What happens if I forget my VEVO password?

If you have recorded a password in your eVisa application then go to www.immi.gov.au/e_visa/evo.htm, select the 'VEVO for visa holders' link and log on. If you haven't yet recorded one, or have forgotten your password, phone 131 881 in Australia and ask to have a password recorded or reset.

My employer doesn't have internet access. How else can they check work rights?

If your employer does not have internet access, they can submit a fax request for details about your work rights. To do this, they need to phone the Employers' Immigration Hotline on 1800 040 070.

Why did I still get a label in my passport if I don't need one?

Your government may require a label in your passport to facilitate your travel. The letter or confirmation you receive once your visa has been granted will tell you if you need to obtain a visa label.

Where can I find more information about VEVO?

For more information visit www.immi.gov.au/e_visa/evo.htm.