

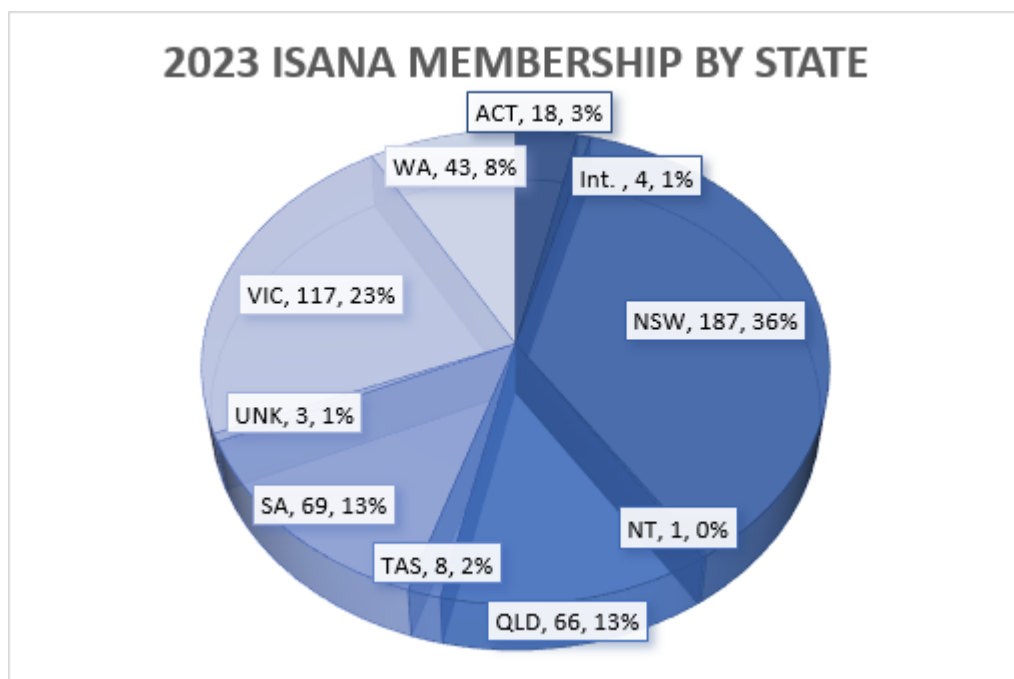


ISANA: International Education Association
2023 Annual Report

Educate – Advocate

ISANA – International Education Association:

- Provides a means for the exchange of information and networking
- Facilitates the professional development of members
- Builds links with associated organisations both locally and overseas and
- Liaises with government and other agencies on policy matters relating to international students in Australia and New Zealand



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President's Report

2023 has flown by so quickly for ISANA National Council – starting with the drafting of 3 submissions to Australian government inquiries and ending with our first face to face National Conference hosted by our NSW-ACT branch in Sydney. The year also began with the need for three new council members and fortunately, all three positions were filled quickly so by April the National Council was operating with all positions filled. Annette Kalczyńska stepped into the role of Vice President – and Kashif Chauhan stepped up to President of Act/NSW branch. We welcomed back former National President, Danielle Hartridge, and Vice President Melanie Duncan, as the Co-Vice Presidents Professional Development, and at our National Council weekend in April, past President Bronwyn Gilson stepped into the role of Communications Manager.

National Council Planning Weekend

In April 2023, the National Council met in Sydney, the national conference was a hot topic on the agenda as we planned for our first face to face conference. Other key areas of focus were the professional development strategy, finalising the website content update, and the secretariat contract, succession planning for 2023 elections and of course approving the 2023 budget. We welcomed Chris Beard – ISANA New Zealand, Charlotte Long – IEAA and a representative from CISA to the meeting, where we discussed opportunities to collaborate, and support the growing need for professional development across the international education sector.

Professional development 2023

With all roles on National Council filled, ISANA was able to deliver a successful professional development program in 2023, with effective communication and planning across Council to support this work. The need for professional development has never been more important for ISANA as an unprecedented number of new faces have commenced in international student support roles in Australia. The development of a PD strategy is the key to ensuring we are adequately prepared to meet the needs of members and welcome new members into our organisation with a relevant and valuable professional development program. A huge thank you to Danielle and Melanie, for their hard work in creating this strategy and to Phoebe and the National Council for supporting Danielle and Mel deliver a jam-packed and high-quality professional development program both nationally and across the state branches.

2023 National government inquiries and reports

In late 2022 and in March 2023, ISANA participated in 3 Australian government inquiries, all three submissions were based on information provided by ISANA members in late 2022. In April, Danielle Hartridge and I provided evidence to the Parliamentary inquiry - Australia's tourism and international education sectors in two hearings, one general hearing at which we were given opportunity to expand on our written submission, and a hearing 'roundtable' addressing the activities of education agents in Australia. The interim report of this inquiry was released in October 2023 containing 29 recommendations. ISANA was quoted throughout the report, particularly in relation to challenges with education agents, ESOS compliance, student access to work integrated learning, and accommodation. The other two inquiries were the Australian Government's review of Australia's migration system and the Parliamentary Inquiry - Migration, Pathway to Nation Building. The Migration system review released an interim report in April 2023, and since then the Australian government has announced ongoing changes to legislation and the sector based on submissions received in these inquiries. We expect the final report for the migration system review to be released before the end of the year, however at the time this report was penned it had not yet been released. We also expect that following many other national reports, such as the Universities Accord process, the Employment White Paper, and Nixon reports, there will be many new changes to the way education providers, and therefore ISANA members will operate, provide services and support students in the coming 12 months. We will be hosting a session at the National Conference in Sydney seeking input and feedback from members on the impending changes and impact on education providers' capacity to support international students in Australia.

Achievements in 2023

- Updated website content- in 2022 we engaged Jen Walsh to develop new content and update old content on the ISANA Website, and during 2023, the website content has been updated and refreshed.
- Grown our membership base by 29.7%. The membership has increased largely due to the ongoing hard work of our secretariat, branch committees and national professional development vice president who all provide highly professional and valuable PD sessions, membership events and respond to questions and needs of members all year round. One key reason for the large growth is the National Code Tutorial. We are hoping this will be able to be refreshed in 2024, should there be changes to the national code following national the reviews in progress this year.

- In March this year, I travelled to the ISANA NZ conference, the first face to face event for ISANA NZ members since the pandemic began in 2020. I reconnected with many colleagues from institutions across New Zealand and met up with a few of our Australian members as well. Through this visit, the New Zealand committee and our national council decided to develop an MOU between the two organisations in order to re-establish ties with our colleagues in New Zealand and formalise our recognition of members for events, resource sharing and networking. Our organisations share a long history and the MOU seeks to provide a basis for continuing and building opportunities to collaborate in future.
- In March 2023, I attended the Parliamentary Friends of International Education event at Parliament House in Canberra, hosted by the Minister for Education, The Hon Jason Clare, Julian Hill MP and IEAA. The event was attended by a large group of international education leaders, peak body representatives and celebrated the start of the recovery of the sector over the previous 12 months, as students had clearly started to return to Australia in much higher numbers than in 2022.
- We have continued to support the development of the Best Practice Guides for International Student project delivered by Deakin University, and hope this will be launched at our conference in Sydney, ARC linkage grant projects, state sponsored initiatives and many other initiatives throughout Australia where we add value as an organisation.

In finishing, it's been an awesome two years as national president. Thank you to the National Council, for your hard work, support, input, and commitment to getting it done over the past 2 years. Thank you to Sam Hilbig, as she stepped down this year as Queensland Branch President, certainly marking an end of an era for that branch, thank you to Sam for her many years of dedication to ISANA Queensland members as well as to her role as VP Professional Development. ISANA has certainly been very fortunate to have you. To all of the council members who have been part of the National Council team over the past two years, thank you for everything you have done, your passion for the sector and students we support, the friendship and collaboration between the team as it has changed over the two years has been truly inspiring. Wishing you all the best as you move on to new challenges and commitments.

Thank you to Phoebe Thiessen and Ben Thiessen and the Conference Design team for the hard work and support of ISANA this year, and for continuing to welcome me to the

Conference Design office in Hobart on a semi regular basis. I am proud to have finally signed off on the Secretariat and Conference contracts this year, leaving ISANA with stability and support for the next few years.

Lastly huge thank you to members and stakeholders for your support. Continue to be involved and help ensure ISANA provides value to its members and the international education sector.

Best wishes to the next National Council in 2024!

Sharon Cook

Vice President's Report

In December 2022 I began serving another year on the ISANA council in capacity of Vice President. It required stepping down from the ACTIVE NSW Branch President and National Communications Manager. I continued working closely with the Branch Executive Team handing over the responsibilities and finalising projects started during my presidency. I also took an active part in branch initiatives.

As a Vice-President, I represented ISANA at several community engagement events, including Lord Mayor International Student Welcome, International Education Awards among many others forming cooperative partnerships with external groups. Participating in several meetings with the ISANA NZ executive committee where we discussed the feasibility of creating international education micro modules - online learning tools for international education professionals. A big chunk of my time this year was also contributing to organisation of 33rd ISANA Conference, being held in Sydney.

Examples of the Industry and Stakeholder engagement:

Member of Multicultural Advisory Panel for the City of Sydney

The Panel provides advice about policies and operations for culturally diverse communities. The panel features a cross-section of members. It includes representatives from the local community, NSW Government organisations, multicultural organisations and universities in the City of Sydney LGA. It also advises about appropriate methods of communication to diverse cultural groups and populations and advocates on strategies to combat racism and discrimination and promoting greater understanding and appreciation of multiculturalism.

Delegate at the 2023 International Education Forum

Hosted by Asialink Business and with the support of the City of Sydney and Study NSW where education providers, community organisations, tech startups, and local businesses discussed critical issues affecting international students in Sydney and NSW such as employment and skills shortages. Forum addressed following topics:

- Planning for the next decade in international education where government and university leaders should jointly set priorities to secure Australia's Asian advantage in the international education sector.

- Entrepreneurial and employment pathways within the innovation economy to attract and retain international students and graduates.
- Support mechanisms and initiatives integrating international students in NSW communities to make NSW a preferred destination for international education
- Ways to meet Australia's skills and talent shortage through our international graduates and advance the cause for international education

Advisory panel member for Projects Technology Enabled Regional NSW Study

Pathways to Careers Toolkit

The Regional NSW Career Toolkit was created to promote employability and wellbeing of students, as well as support the recovery of the NSW international education sector. The free tool, launched by Global Study Partners and Successful Graduate and funded by Study NSW, features an online career preparation course for students considering NSW, with initial support from two universities in the state – University of Wollongong and Charles Sturt University.

Supporting Aus LEAP – Study NSW partner project grant facilitated by UTS

AusLEAP is an innovative program that connects international students in NSW with local, established community, charity, not-for-profit, and social enterprise organisations to undertake training and volunteering opportunities.

Australian Health Promoting University Network (AHPUN)

Representing ISANA at the network of Australian universities and higher education stakeholders taking a whole-of-university approach to health promotion and its role in shaping the health of its local and global communities. AHPUN is a call for action to all universities to show leadership and embed health promotion within culture and everyday policies and practice and collaboration across Australia to support sector-wide adoption.

In summary, serving another year on the ISANA Council under the leadership of Sharon Cook, has been an incredibly rewarding journey. I am honoured to have the opportunity to work alongside a group of amazing, dedicated volunteers. Their passion for the mission of ISANA and their commitment to supporting international students have been nothing short of inspirational.

This year on the ISANA Council has not only been marked by professional accomplishment but also by personal growth. The shared dedication to our cause has created a sense of community that extends beyond our professional roles. I look

forward to continuing this journey and building the future of international education services through the collaborative efforts of ISANA.

Annette Kalczyńska

Vice President – Professional Development

We came into office towards the end of 2022 after the Vice-President Professional Development, Samantha Hilbig decided to resign after 4 years in the position. We thank Samantha for her outstanding contribution and hard work over many years in leading professional development for the Association.

Professional development is one of the key activities of the Association and important for the international education sector. This has been highlighted in presentations from the Deakin team working on the Best Practice International Student Engagement project. Their research indicates that professional development and training is crucial in delivery best practice programs and support to enhance the international student experience.

This has been particularly important following the redundancies and loss of staff that occurred during the pandemic and the subsequent re-hiring of staff as international students returned to onshore studies. Professional development has become particularly important following this loss of skills and knowledge.

ISANA offers professional development at the branch and national level. The branches cater for the needs of the members and provide an important opportunity to network. Establishing a network is a powerful tool that can be invaluable in your day-to-day work. The national professional development caters to the broader needs of members and non-members. This is generally offered online to allow for increased participation.

At a very productive planning day, we brainstormed the professional development needs of our members. ISANA is in a good position to develop professional development more broadly and capacity building should be a priority for the sector moving forward. Our international students will be the beneficiaries of upskilling staff.

We established an ISANA Professional Development Framework - *Capacity building to be a leader in international education.* This Framework:

- Provides skills and knowledge to new and experienced people who work in and with international education to meet current and emerging needs.
- Bridges the skills and knowledge gaps created by significant loss and turnover of experienced international education staff.
- Builds a more collaborative and compliant international education sector through skilling and upskilling education provider and ancillary staff.

This is achieved through:

- Accessible sessions across Australia through face-to-face and online modes of delivery.
- Tailored sessions to deliver meaningful and relevant training to meet international education needs.
- Collaboration with key partners and associations.

This led to the development of a National Professional Development Series

1. ESOS & the Higher Education Standards Framework – are they the same?
July 6th – Total 65
2. ISANA & IEAA U18s Masterclass – Governance and Risk Management
Offered in collaboration with IEAA
August 17th – Total 120
3. Best Practice in International Student Engagement Project
August 31st – Total 102

There have been several branch professional development sessions that have been organised throughout the year that have been included in the branch reports, including a very successful Vic/Tas Branch Conference.

As Co-Vice Presidents Professional Development, we have actively contributed to the developing the program for the 33rd ISANA Conference - *Community, Connection: Advancing International Education Services*. Our first face-to-face conference since 2019.

Thanks to everyone involved in organising the extensive range of professional development opportunities this year. Thank you to our presenters who volunteered their time to share their knowledge and experience. A special thanks to the Secretariat who worked behind the scenes to make everything run so smoothly.

Danielle Hartridge & Melanie Duncan

Vice President – Planning and Development

This report highlights the continuous efforts and contributions made towards enhancing ISANA's influence and accessibility, particularly with projects that empower our members to provide exceptional support to international students.

January 2023

Initiative for Website Update: Proposed enhancements for the ISANA website to make it less cluttered and more reflective of our objectives for 2023 and beyond. This included inputs from discussions with Phoebe and Sharon, and further feedback from National Council members.

February 2023

Migration Submission Collaboration: Worked with Mel & Sharon on a migration submission.

March 2023

- 31st March - Planning Weekend in Sydney: Participated in a strategic planning session.
- 28th March - Resource Summary for Parliamentary Launch: Prepared a summary document for Sharon detailing ISANA's resources and projects that assist our members to support international students. This included:
 - Information on funding sources, project dates, objectives, and usage statistics.
 - Assessment of whether resources require updates.
 - Coverage of key materials like the National Code tutorial, ESOS for students, LET mental health toolkit, and the rainbow guide.
 - This activity also informed potential projects and funding grants for future applications.
- 9th March - Multicultural Framework Review: Engaged with Mel and Sharon in reviewing the Multicultural Framework.

April 2023

1st April - Report Website Presentation at Planning Weekend: Presented a report on website updates including a proposal, PowerPoint (sitemap), and a document outlining content updates, sought National Council feedback.

Collaboration on Website Structure: Worked with Phoebe and Sharon on structural changes to the website.

May 2023

Consultation Meetings for Website Update:

- Scheduled a meeting for 6th June to address outstanding items from the planning weekend regarding the website updates.
- Organised agenda item at National Council meeting to discuss the website's three banners, vision, and mission.

June 2023

- Contact Points Website Discussion: Collaborated with Mel, Bronwyn and Annette, on this topic.
- Participation in Policy Discussions: Contributed to dialogues on ESOS & the Higher Education Standards Framework.
- Support for Contact Points: Authored a support letter for Catherine Gomes for an RMIT submission.
- Aus and NZ Connection: Engaged in discussions with Sharon and Annette about the micro-course delivery of PD and potential collaboration between ISANA Australia and NZ. Contributed to the MOU between ISANA branches.

July 2023

Governance Manual Discussion: Discussed the ISANA Governance Manual with Sharon, later presented at a National Council meeting seeking feedback.

August 2023

Research Participation: Involved in the "Housing temporary migrants" research project, approved by the University of South Australia's Human Research Ethics Committee.

September 2023

Vic/Tas Conference Attendance: Participated in the conference themed *Same, Same But Different – are we 'still in it together'?* Networked with our members.

November 2023

Research Due Diligence: Conducted due diligence for a Research on Protection Visa (PPV) project, in collaboration with WhereTo Research

Jen Walsh

Communication Manager's Report

On 01 April 2023 at the annual National Council retreat, I agreed to step into the vacant position of Communications Manager. My aim was to:

- assist with increasing the profile of ISANA across social media platforms;
- re-share industry information of interest to members;
- assist with submissions to Government; and
- to provide information on upcoming events including State and National professional development sessions.

To have the opportunity to again work alongside Council members, Branch Presidents, and the Secretariat was an unexpected joy which allowed me to remain involved in industry events and sessions, and to contribute my expertise from having worked for many years in international student services and compliance.

Bronwyn Gilson

Treasurer's Report

As many of you may know, the ISANA National Conference consistently provides ISANA with a substantial funding stream to support our yearly operations and in turn supporting our industry. However, ISANA National Conference wasn't held in 2022. Although we were expecting to end this financial year in the red, I'm happy to report that we were able to make ends meet and end up with a small profit.

During this 2022 – 2023 financial year, ISANA was able to maintain and exceed its income streams by growing its membership through offering online but mostly face to face Professional Development sessions and training in the National Code Tutorial. We are very proud to announce that our membership grew by 29% this financial year.

The other great successes we had:

- National Code Tutorial - an increase in income by \$12,080
- Income from National Professional Development increased by \$7,270
- Professional Development income from branches brought in \$16,517

ISANA opened this financial year with \$196,774.

For 2022–2023, the total revenue was \$99,914. With \$97,204 in overhead, communication, and travel expenses, ISANA was able to turn a small profit of \$2,710. As mentioned, this is in light of the fact that there was no revenue generated from National Conference in 2022.

ISANA ended the 2022 - 2023 financial year with net assets of \$199,484. The audited financial statement is attached.

Before I conclude this presentation, I would like to express thanks and very great appreciation to Phoebe Thiessen for her invaluable support in overseeing the administration of the ISANA accounts. Thank you.

Amy Choo

Branch Reports

ACTiveNSW

In the post-COVID landscape, ISANA ACTiveNSW branch continues to evolve with resilience and innovation. We have achieved this by taking the following activities during the past year.

We provided several professional development opportunities by delivering face-to-face and hybrid professional development sessions to our members and non-members working in the international education sector.

We have actively participated in and been part of various projects focusing on student Well-being, Quality Assurance and Employability by collaborating with international education industry partners.

I want to thank all the members and committee members for their time and effort put in making this year a success. I would also like to congratulate the Committee members and those who volunteered to make it happen.

Committee Members:

- President: Kashif Chauhan
- Vice President: Annette Kalczyńska
- Professional Development Coordinator: Alex Li
- Secretary: Shiva
- Communications Coordinator: Nuala Myatt-Bocarro

Committee Meetings

The committee met each month following the national committee meeting. The committee planned, discussed and delivered plans for the branch.

Advocacy and Engagement

ACTiveNSW Branch participated in the following advocacy and engagement projects during the past year.

- **Multicultural Advisory Panel for the City of Sydney**

The Panel provides advice about policies and operations for culturally diverse communities. The panel features a cross-section of members. It includes

representatives from the local community, NSW Government organisations, multicultural organisations and universities in the City of Sydney LGA. It also advises about appropriate methods of communication to diverse cultural groups and populations and advocates on strategies to combat racism and discrimination and promoting greater understanding and appreciation of multiculturalism.

- **Student Accommodation Standards**

ISANA actively participated in the discussions and the worked with the industry stakeholders along with NEAS and Study NSW for the development of Student Accommodation Standards for under 18 homestay accommodation providers.

- **Invest Study**

Supported the University of Melbourne Invest Study research project by promoting it to the stakeholders in NSW.

- **Sexual Health Initiatives**

- **International Student Health Hub**

Participated as an advisory committee member of the International Students Sexual and Reproductive Health Working Group.

- **NSW International Education Awards**

The 2023 NSW International Educational were hosted on 1 November 2023, celebrating the outstanding contributions international students make to communities in NSW.

Branch support for initiatives and projects

1. **Study NSW advisory panel member for Partner Projects Technology Enabled Regional NSW Study Pathways to Careers Toolkit**

The Regional NSW Career Toolkit seeks to promote employability and wellbeing of students, as well as support the recovery of the NSW international education sector. The free tool – launched by Global Study Partners and Successful Graduate and funded by Study NSW – features an online career preparation course for students considering NSW, with initial support from two universities in the state – University of Wollongong and Charles Sturt University.

2. **Investment NSW Grant Agreement for Study NSW Partner Projects 2022-23**

AusLEAP project focuses on facilitating the volunteer placement of international students in established community, charity and social enterprise organisations to acculturate in new environment. The Project facilitates international students working with charities and various social enterprises to enable international students to obtain professional experience, forming part of Investment NSW's mandate to reinforce NSW as a desirable place to study.

3. LET – your story talk project launch and promotion

2022 LET your story talk – Mental health support toolkit for international students, was developed with funding from a Study NSW Partner Projects 2021/22 grant to ISANA International Education Association who partnered with Story is Connection to develop mental health resources for international students in NSW. Grounded in the stories of nine international students studying in New South Wales, LET Your Story Talk showcases short films that reveal the challenges impacting their mental health and wellbeing. Innovative and interactive, this toolkit aims to inspire conversation, normalise help seeking whilst destigmatising mental health. Simultaneously the project builds awareness for industry professionals and service providers alike and offer strategies to facilitate dynamic conversations around topics.

The creation of this resource will inspire conversation and destigmatise mental health within the international student community will become a valuable asset available for use by all NSW education providers. LET Your Story Talk will creatively engage international students in acts of powerful storytelling which in turn will inspire connection and understanding with audiences.

Professional Development

This past year saw the increase in international students' arrival continue to record levels, in line with national post-pandemic trends. With that came many industry-level challenges, some unique to the post-pandemic world, and some re-emerging from earlier years.

The ISANA ACTiveNSW Branch was pleased to stage several professional development opportunities, in response to the changing environment in compliance, student wellbeing, and student life. Online professional development sessions were offered to the members at the national level. More than 200 members and non-members registered for the professional development sessions. The following sessions were provided face-to-face or hybrid sessions by ACTive NSW branch.

- June 2023 – Understanding the ESOS Legislative Framework (Danielle Hartridge)
- August 2023 – Beyond orientation – Care for new students from Culturally and Linguistically Diverse (CALD) backgrounds (Dr Elsa Licumba – University of Newcastle)

We noticed that whilst online sign-up was popular, the in-person engagement between presenters and participants was vibrant and fostered relationship-building. We will continue to endeavour to offer professional development that caters to both modes.

In the past year, ISANA ACTiveNSW also offered Industry Check-In sessions. These sessions allowed members to build relationships, exchange information, and share industry knowledge.

More than 70 ISANA Members and non-members attended the Industry Check-In events. Each event featured a focus on a pressing issue. The events our branch conducted were:

- March 2023 – Connections and updates for 2023
- May 2023 – City of Sydney support for international students, and International Student Ambassador Program.
- July 2023 – Student accommodation crisis – NEAS and Redfern Legal Centre

We aim to maintain productive and responsive engagement with members on professional development topics, and how they are to be delivered.

Overall, it has been a good year for ISANA ACT and NSW Branch post-COVID for the members. The participation and engagement at Industry Catch sessions and professional development workshops have been significant for the members.

The Committee members actively participated, represented ISANA at the Industry events, and been part of the critical projects. There has been an increase in demand for ISANA's presence from the industry partners. This can be challenging due to limited resources, and we will ensure we meet the expectations next year.

Kashif Chauhan

QUEENSLAND

Before I begin with this report, I would like to introduce the Queensland Branch Committee:

- Andy Ng - President
- Kevin Scheffe - Vice- President
- Vacant - Communication Officer
- Vacant - Regional Representative
- Kiri Bishop - Professional Development

I wish to express my gratitude to the team for their dedication and support throughout 2023. Balancing full-time work commitments with the responsibilities associated with committee membership can be a challenging task, especially when workshops or professional development sessions coincide with busy periods.

Regrettably, Sam Hilbig has made the difficult decision to step down from her role as QLD Branch President due to increased work commitments and other ventures. Currently, we are actively engaged in the recruitment process to fill the vacant positions, and we hold high hopes for assembling a robust team in 2024. Your valuable input and extensive experience are greatly appreciated.

Activities

During the past year, the ISANA International Education Association Queensland chapter faced a change in leadership as our Queensland Branch President stepped down early in the year. In response to this, I assumed the temporary management of the vacant position.

Despite the challenges, we remained committed to providing valuable insights and knowledge to our members. While in-person activities were not feasible, we proactively promoted and participated in a series of online sessions, collaborating with other states within the ISANA community. These sessions covered a range of essential topics in the field of international education, catering to our members' professional development needs.

The online sessions included the following key topics:

- ESOS & the Higher Education Standards Framework: Exploring the intricacies of these standards, ensuring a comprehensive understanding for our members.
- ISANA ACTiveNSW PD: Beyond orientation – Care for new students from Culturally and Linguistically Diverse (CALD) backgrounds: Providing critical support to students from diverse backgrounds beyond orientation.
- ISANA & IEAA U18s Masterclass - Governance and Risk Management: Enhancing our understanding of governance and risk management for under-18 international students.
- ISANA National PD: Best Practice in International Student Engagement: Sharing updated findings from the Best Practice International Student Engagement Project, offering current and relevant information to our members.

- Thank you to the National Council for the support through 2019 and especially Sharon and Phoebe for all the additional time and work they contributed to make ISANA a great association and a leader in International Education.

Future Topics for 2023

- Accommodation - rental shortage and affordable accommodation
- Under 18 students and welfare arrangements
- Mental Health Best Practice
- Social inclusion for Students and their families
- Gambling and other addictions

Andy Ng

SANiTy

The last 12 months has seen strong growth in international student numbers in South Australia and Northern Territory placing new demands on the student support sector. ISANA SA/NT has delivered great programs locally and nationally again this year. In May, we delivered a pronunciation online webinar nationally which allowed participants to put into practice key techniques to improving how we pronounce our students' names. This session combined a presentation, key examples, and practice opportunities for participants to instantly put into practice the key learnings. In August, we held a cross cultural understanding professional development session in person and was delivered by Shanton Chang. It was great to be able to bring Shanton to Adelaide to deliver this session in person, it was an incredibly popular topic, and the session was well attended.

Lastly, we have delivered the critical incident management PD in early November. This PD was developed to support the changing landscape in student support as many staff changes have occurred in our sector over the last few years. Following the PD on 1 November SA/NT hosted their AGM, and an election was held. Introducing the ISANA SA/NT committee for 2024/25:

- Co-Presidents: Sarah Cruz and Shawna Hooton
- Co-Vice Presidents: Cintia Fiore and Andres Villamizar Maldonado
- Treasurer: Kathy Matthews
- Secretary: Tash Pressley
- General Committee:
 - Anneliese Elmendorp

- Chris Haas
- Julie Ladic
- Ben Mayne
- Emma Norris
- MaryAnn Seow

Thank you to the committee for their ongoing support in delivering PD for industry peers. We are already looking forward to next year and providing value for members. We welcome any feedback on what you would like us to organise in terms of professional networking and development. Please contact sanity@isana.org.au with any feedback.

Sarah Cruz

Vic / Tas

Building on the successful professional development program offered in 2022, the ISANA Vic/Tas Committee continued to focus on our priorities as we offered a variety of professional development and networking opportunities during the year. Both face to face and online sessions were offered and a highlight of the year was the successful Vic/Tas State Conference.

ISANA Vic/Tas is dedicated to the advancement of international education, and we are advocates for best practice standards in the service of international education. Our priorities as a committee are:

To provide relevant forums, training and information exchange for its membership and the community

We commenced the year with holding a face-to-face professional development session in March at Scape Franklin on *Best Practice in International Student Engagement & the Launch of the ISANA Vic/Tas 2023 Conference*. Danielle Hartridge updated the delegates on the Best Practice in International Student Engagement project and the key findings to date. Paula Durance inspired us all to get involved with the 2023 State Conference and consider presenting on successful programs. The 40 attendees were able to enjoy morning tea and network with the magnificent views of the city at Scape Franklin.

On Thursday 27 April an online PD session was offered *on Best Practice Programs Making A Difference For International Students*. The Gordon was awarded three awards at the 2022 Victorian Premier's Award:

1. Premier's award for international education provider of the year:
2. Excellence in international education – TAFE
3. Excellence in international student experience

In this session, Katrina Bye, at The Gordon, updated us on strategies implemented at to support their international students. We also heard from Nilanka Goonetillake, Study Melbourne Hub Legal Service, about the top issues faced by international students after COVID and how their legal team have been able to support these students. This session has 28 attendees online.

On Friday 8 September the Vic/Tas Branch Conference was held at Deakin Downtown and the theme of the day was *Same, Same, But Different – are we still 'in it together'?*

The Vic/Tas Branch Conference connected delegates and through the great program of information sessions and workshops improved their understanding of the current environment and included best practice projects that are making a difference for international students.

A highlight of the day was the international student and Alumni panels where our students & Alumni shared their insights on living and studying in our campuses and communities.

The day culminated in a special celebration for Gary Lee OAM. Special thanks to our speakers and panellists that engaged, challenged informed and inspired us, as well as the sponsors and Conference Committee who all contributed to the vital success of the day. There were 80 attendees on the day.

Connecting with our Tasmanian members with a face professional development session was a priority for the Committee and on Thursday 9 November Danielle Hartridge provided an face to face PD, *Understanding the ESOS Legislative Framework*, at UTAS Hobart.

This session examined the regulatory framework that governs international education in Australia. Participants will focus on the Code to gain a better understanding of what

is required to be compliant across the student journey and what constitutes good practice. There were 27 attendees at this PD session.

It was great to see delegates networking and expanding their professional contacts in the sector at the lovely UTAS Podium in central Hobart. Moving forward with the increased membership in Tasmania we hope a regular networking will be established to continue the conversations on key issues and best practice.

Connections Matter: discovering projects and insights that shape our international community was the topic for the online networking event on Wednesday 15 November prior to the Vic/Tas AGM. This welcoming event allowed everyone to have a voice and share insights on successful projects supporting international students.

Work in partnership with relevant stakeholder organisations to facilitate the advancement of international education.

Vic/Tas continues to develop strong relationships within the sector to advance international education. The Vic/Tas Committee would like to thank our sponsors for the State Conference, BUPA and Deakin. We thank them enormously for their ongoing support and their continued commitment to advancing international student support. In fact, Deakin was the sponsor of the first ISANA State Conference in 1997.

We would also like to thank Scape Frankly, UTAS and Central Australian College for their support with our professional development program throughout the year.

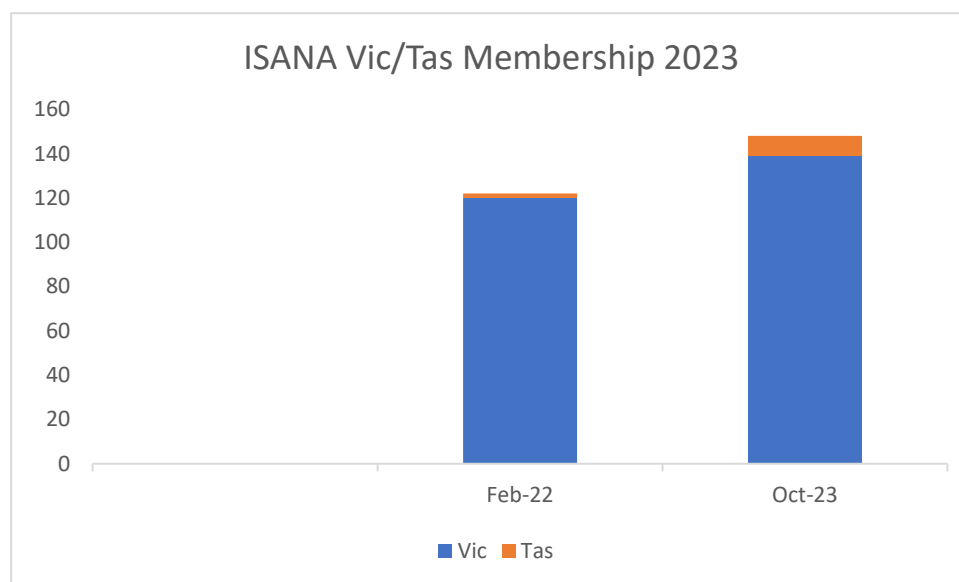
The City of Melbourne continues to partner with Vic/Tas and offer international students the opportunity to attend free local events and attractions, providing an important opportunity to connect with other international students and learn about their new environment.

Continue to Voice the views and concerns of the members for submissions and feedback to relevant authorities.

Throughout the year the Vic/Tas Committee members have been involved in key industry projects such as the Best Practice in International Student Engagement Project and Committee members and have provided submissions into Government, for example the Tasmanian State Government Multicultural Action Plan.

Build membership in Victoria and Tasmania

Our membership has grown over the year from 122 members (120 Vic/2 Tas) in the beginning of the year to 148 members at the end of the year (139 Vic/9 Tas). Over the last two years we have noticed that the composition of members has changed with more Educational Providers becoming members and there is a reduction in the number of Educational Agents.



ISANA Vic/Tas Committee

All of the progress that we have made, and the successful PD and networking sessions provided, would not have been possible without the amazing support from the Committee. All of these are volunteers and have such a strong commitment to international education and they are all an inspiration to work with. Thank you:

- Del Gavin-Cox - Vice President
- Danielle Hartridge – Treasurer
- Aleisha Cox – Secretariat
- Nick Ko – Comms
- Gary Lee – Professional Development
- Coby Liew – Professional Development
- Zita Tattersall – Regional Rep
- Suzanne Fernandas – Schools Rep
- Khim Gautam – Tas/Vet rep
- Paula Durance - State Conference Support

Also, I would like to acknowledge and thank Melanie Duncan, for her invaluable support for the Vic/Tas Branch Conference.

Thank You

As I will not be continuing in the role of Branch President, I would like to take this opportunity to thank our President Sharon Cook, ISANA National Council and ISANA Secretariat for their ongoing support and guidance. You are all an inspiration and together we work collaboratively to make a difference for our international students to have a better experience studying in Australia.

To our Vic/Tas members, I look forward to connecting with you in the future to continue the conversation about key issues and best practices programs for international students.

Helen Nicholls-Stary

ISANA Office Report

The main functions of the ISANA Office are:

- providing administrative support to the ISANA Council and Branch committees.
- facilitating the signing of new members, their approval and access to ISANA resources.
- liaising closely with the ISANA Treasurer to gather and collate financial data and supporting Branch Treasurers with their accounting.
- performing routine administrative procedures including:
 - communicating via email and phone with Members and Non-members
 - organising meetings and minute taking, providing Council members with an understanding of actions to be taken
 - liaison between ISANA Council, stakeholders, and providers
 - processing invoices and banking
- maintaining the membership database, the processing of which includes:
 - data entry
 - banking
 - cross checking payments
 - ensuring memberships are current

The Secretariat has again been heavily involved in the delivery of the very healthy 2022 professional development (PD) calendar, as outlined in the branch and Vice President Professional Development's report. Whilst branches have held some successful onsite sessions, there has been a continued demand, measured by the greater numbers of attendees, for us to continue to provide online professional development. The accessibility of online delivery allows us to reach a greater number of Members nationally and internationally, not limiting attendance to the traditional state or territory-based audience.

The ISANA Office:

- Created the booking portals for each PD
- Followed up with organisers about the content to be promoted

-
- Promoted the sessions via regular member emails, social media, and website
 - Managed attendee queries
 - Managed content changes and attendee updates
 - Opened the online sessions and provided technical support when required
 - Gathered presenters slides and uploaded these to the website and distributed to members when available
 - Edited recorded presentations for distribution to Members
 - Designed and issued post session surveys and certificates to Members
 - Updated the ISANA Website with these resources, for Members to access

The ISANA Office continues to manage hosting, enrolments and troubleshoot for the National Code Tutorial (NCT); regularly promoting the NCT via member updates, newsletters, website, and social media posts. 2023 has seen a continued, steady interest in the NCT, to date there have been enrolments.

<https://isana.org.au/national-code-tutorial/>

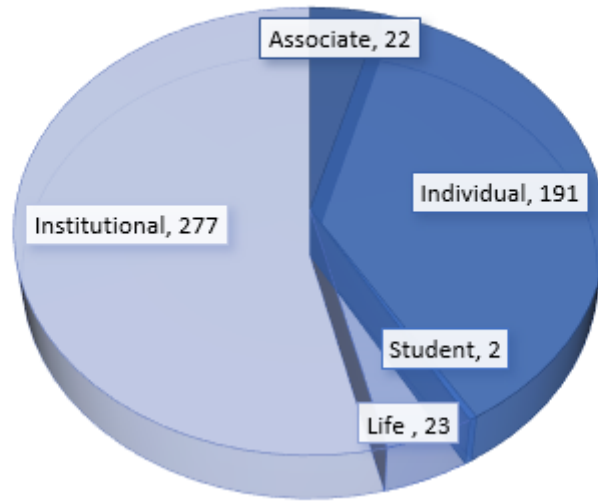
The ISANA Office regularly updates the ISANA website with content as it comes to hand. The website has become a more intuitive and Member focussed resource <https://isana.org.au/> and an integral part of the Association and its communication with Members.

ISANA Membership as of November 2023 is 515 Current Financial Members. Institutional Members constitute over 50% of this figure; the flexibility of this Membership Category proving attractive. There is still, however, a strong individual contingent. Membership fees have not changed for five years and will, therefore, undergo a review in 2024 to ensure the sustainability of the Association and its ability to continue to deliver its services and support to ISANA valued Members.

I would like to thank Sharon and the ISANA Council who, although themselves lead busy professional and personal lives, continue to volunteer their valuable time and expertise in support of their ISANA members and the industry.

Phoebe Thiessen

2023 ISANA MEMBERSHIP BY TYPE



Life Members

Graeme Baguley

Margaret Hill

Heather Bigelow

Vivien Hope

Jenni Burchill

Ross Lehman

Bryan Burke

Sylvia Lewohl

Shanton Chang

Elaine McBride

Melanie Duncan

Hedley Reberger

Paula Dunstan

Gavin Sanderson

Felicity Fallon

Mary Ann Seow

Diana Gabb

Peter Spolc

Danielle Hartridge

Patrick Willix

Brit Helgeby

Liz Wright

Gilbert Hennequin

Where We Work...

3BEES GROUP Pty. Ltd.	Australian Government	City of Sydney -
ACT Government Education & Training Directorate	Department of Education, Skills and Employment.	International Student Leadership and Ambassador (ISLA)
ACT Government Education Directorate	Australian Homestay Network	Confidence Hackers
AIE Institute Ltd	Australian Technical & Management College	Consultica Worldwide Management Consultants
Albright Institute of Business & Language	Aviation Australia	CQUniversity
Allianz Care Australia	Bansal Immigration Consultants	Craigslea State High School
Allianz Partners	Benowa State School	Crown Institute of Business and Technology
Alpha Consultants Pty Ltd	Bond University	Crown Institute of Higher Education
American College	Bridging Translation	Cultural Intelligence
Anand International India	Bupa	Danford
ANU Students' Association	Cambridge Educational Services	Deakin College
Apply4Study	Canberra Institute of Technology	Deakin University
Applying for IE positions	Carnegie Mellon University	Department of Education International
Aquinas College	Central Australian College	DETI
ASKAAN Consulting	Central Queensland	DJPR
Aussizz Group	Charles Sturt University	Dream Australia Education Services
Australasian Network Undertaking	Chisholm Institute	Eastern College Australia
Australian Catholic University	CISA	edenstudentservice
Australian Education International	City Of Adelaide	Education Queensland International
	City Of Melbourne	Edvantage Institute Australia

Eengl.com	Independent Schools	Mental Health Victoria
Eevs Parramatta	Queensland	Mentone Grammar School
Elixir immigration and educational consulting services	International Education, ACT Government	Mercedes College
Embark Career Consultant Pvt Ltd	International Education Knowledgebase	Mercury Institute of Victoria
Express Visa Migration Services	International Student Advisory & Support, Swinburne University	Migration AUS-NZ
Family Homestay Services	Investment NSW	Monash College
Family stay	Ironwood Institute	Monash University
Federation University	ISANA	MTSC Pty Ltd
First Tech Educational Consultancy	Ivanhoe Grammar School	Multicultural Communities Council of SA Inc
Flinders University	James Cook University	NEAS Australia
Garcia Group Advisors	Journal Student Living	New Page International Pty Ltd
Geraldton Grammar School	Kaplan Australia Pty Ltd	North Richmond Community Health - Centre for Culture, Ethnicity and Health
Global Business College of Australia	Kent Institute of Business & Technology	Oceania College of Technology
Global Study Partners	Kew High School	Penguin Education Pty Ltd
Global Victoria, Department of Jobs, Precincts and Regions	Kilvington Grammar School	Platform English College
Griffith University	La Trobe College Australia	Presbyterian Ladies' College
Hope College	Latinoz Education	Prince Alfred College
Ideal Education Group	Life Goals Consultants	Queensland University of Technology
IDP Education Australia	Live Your Story	QUT International Student Services
ILSC Education Group	Luminedge Pty Ltd	QUTIC
Immanuel College	Melbourne Girls Grammar School	Registered Training Academy Pty Ltd
	Melbourne Institute of Higher Education Pty Ltd	
	Melbourne Polytechnic	RGIT

Riverina Institute of TAFE	Sydney Polytechnic Institute	University Of Wollongong
RMIT Training	TAFE Queensland	University Senior College
SCU	TAFE SA	UNSW Global
Seow Consulting International	The Academy of Interactive Entertainment	UNSW SYDNEY
SITCM	The Gordon Institute of TAFE	UOW College
South Australian Department for Education	The Moreton Bay Colleges	Upright Migration Consultants
Southern Cross University	The University of Adelaide	USQ University of Southern QLD
Stanley College	The University of Melbourne	UTAS
Student Accommodation Services Pty. Ltd.	The University of Newcastle	UTS
Student Pro Education Consultancy Pty Ltd	The University of Queensland	UTS College
Study Adelaide	University of Sydney	Varsity College
Study Cairns	Tintern Grammar School	VICPAK Consultancy Services
Study Gold Coast	Torrens University Australia	Victoria University
Study Melbourne Student Centre	Universal Students' Consultancy	Victory International Migration Services Pty Ltd
Study Adelaide	Universities Australia	Wentworth Institute of Higher Education
Swinburne University of Technology	University Of Canberra	Wesley College Melbourne
	University Of New South Wales	WT Tax Professionals
	University Of South Australia	Yugo

Auditor's Report

**ISANA INTERNATIONAL EDUCATION
ASSOCIATION INC.**

*Financial Statements
For the Year Ended 30 September 2023*

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC

COMMITTEE OF MANAGEMENT DECLARATION

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee, the attached financial report:

1. Presents a true and fair view of the financial position of ISANA International Education Association Inc, as at 30 September 2023 and its performance for the year then ended;
2. At the date of this statement, there are reasonable grounds to believe that ISANA International Education Association Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



President

9/11/2023

Dated:

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 SEPTEMBER 2023

	2023	2022
	\$	\$
INCOME		
ACTIVITIES		
Membership Fees	63,964	65,493
Professional Development/Branch Income	35,650	35,170
Conference Profit	-	17,358
National Consultancy	300	300
TOTAL INCOME	<u>99,914</u>	<u>118,321</u>
COST OF ACTIVITIES		
Conference, Tutorial & PD Expenses	23,847	25,004
TOTAL COST OF ACTIVITIES	<u>23,847</u>	<u>25,004</u>
GROSS PROFIT - ACTIVITIES	<u>76,067</u>	<u>93,317</u>
OTHER EXPENSES		
<u>Overhead Expenses</u>		
Audit Fees	2,900	2,800
Bookkeeping	800	800
Bank & Credit Card Charges	1,831	1,586
Insurance	3,491	3,501
National Meetings	-	4,333
National Conference	-	-
Marketing & Promotion	491	503
Postage	60	34
Printing & Stationery	1,086	1,056
Secretariat	39,017	29,115
Sundry Expenses	-	173
	<u>49,676</u>	<u>43,901</u>
<u>Communication Costs</u>		
Software, Telephone, Internet & Mobiles	6,561	6,074
Web Design & Maintenance	1,700	2,054
	<u>8,261</u>	<u>8,128</u>
<u>Travel Costs</u>		
Travel & Accommodation	15,420	1,777
	<u>15,420</u>	<u>1,777</u>
TOTAL OTHER EXPENSES	<u>73,357</u>	<u>53,806</u>
SURPLUS/(DEFICIT)	<u>2,710</u>	<u>39,511</u>
Bursaries	-	4,209
NET SURPLUS/(DEFICIT) AFTER AWARDS	<u>2,710</u>	<u>35,302</u>

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF FINANCIAL POSITION
AS AT 30 SEPTEMBER 2023

	2023	2022
	\$	\$
<u>ACCUMULATED FUNDS</u>		
Opening Balance as at 1 October	196,774	161,472
Net Surplus/(Deficit) for the Year	2,710	35,302
Closing Balance as at 30 September	<u>199,484</u>	<u>196,774</u>
 <i>Represented by:</i>		
<u>CURRENT ASSETS</u>		
Business Account	218,797	227,602
Stripe	2,128	-
VISA Card	(13)	12
Accounts Receivable	5,000	11,479
	<u>225,912</u>	<u>239,093</u>
TOTAL ASSETS	<u>225,912</u>	<u>239,093</u>
<u>CURRENT LIABILITIES</u>		
Accounts Payable	15,363	29,497
GST	11,065	12,822
	<u>26,428</u>	<u>42,319</u>
NET ASSETS	<u>199,484</u>	<u>196,774</u>

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 SEPTEMBER 2023

	Accumulated Surplus	Branch Funds VIC/TAS	Branch Funds QLD	Branch Funds NSW/ACT	Branch Funds WA	Branch Funds SANiTy	TOTAL
	\$	\$	\$	\$	\$	\$	\$
Balance at 1 October 2021	113,712	31,297	7,185	8,588	(498)	1,188	161,472
Comprehensive income	35,302	-	-	-	-	-	35,302
Transfer to Branch Funds	(6,484)	2,816	(1,854)	400	498	4,624	-
Balance at 30 September 2022	142,530	34,113	5,331	8,988	-	5,812	196,774
Comprehensive Income	2,710	-	-	-	-	-	2,710
Transfer to/from Branch Funds	(2,184)	1,515	(49)	82	-	636	-
Balance at 30 September 2023	143,056	35,628	5,282	9,070	-	6,448	199,484

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 SEPTEMBER 2023

	Note	2023 \$	2022 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from revenue and services		117,032	116,790
Receipts from grant funding		-	-
Payments to suppliers and employees		(123,734)	(63,423)
Interest received		-	-
Net cash provided by/(used in) operating activities	4	<u>(6,702)</u>	<u>53,367</u>
Net increase/(decrease) in cash held		(6,702)	53,367
Cash on hand at beginning of the financial year		<u>227,614</u>	<u>174,247</u>
Cash on hand at end of the financial year		<u>220,912</u>	<u>227,614</u>

The accompanying Notes form part of these Financial Statements

ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 SEPTEMBER 2023

NOTE 1 – Summary of Significant Accounting Policies

The financial statements have been prepared on the basis that the association is a non-reporting entity because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012 and the significant accounting policies disclosed below, which the Committee has determined are appropriate to meet the needs of members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise. The amounts presented in the financial statements have been rounded to the nearest dollar.

Income Tax

The Association is not subject to income tax on its profits.

Note 2 Contingent Liabilities and Contingent Assets

The entity has no contingent liabilities or assets.

Note 3 Events After the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the entity, the results of those operations, or the state of affairs of the entity in future financial years.

Note 4 Cash Flow Information

Reconciliation of Cashflow from Operating Activities with Current Year Surplus	2023	2022
	\$	\$
Profit/(Loss) for the Year	2,710	35,302
Changes in assets and liabilities		
(Increase)/decrease in receivables	6,479	52,355
Increase/(decrease) in payables	(15,891)	19,596
Increase/(decrease) in deferred income	-	(53,886)
	<u>(6,702)</u>	<u>53,367</u>

**ISANA INTERNATIONAL EDUCATION ASSOCIATION INC
2022 - 2023 COMMITTEE MEMBERS**

President	Sharon Cook DJSIR, Melbourne VIC
Vice President	Annette Kalczynska Central Queensland University, Sydney NSW
Vice President - Planning & Development	Jennifer Walsh Mental Health Victoria, Melbourne VIC
Co-Vice President - Professional Development	Danielle Hartridge Melbourne, VIC
Co-Vice President - Professional Development	Melanie Duncan St Leonards, VIC
Treasurer	Amy Choo ACT Government Education Directorate, Canberra ACT
Communication Manager	Bronwyn Gilson Charles Sturt University, Armidale, NSW
QLD Branch President	Andy Ng Queensland University of Technology, Brisbane, QLD
SA & NT Branch President	Sarah Cruz Study Adelaide, Adelaide SA
VIC/TAS Branch President	Helen Nicholls-Stary The International Student Lounge, Geelong, Vic
NSW/ACT Branch President	Kashif Chauhan ASKAAN Consulting, Sydney, NSW
WA Branch President	<i>Position not filled</i>



President



Auditor

Dated:

9/11/2023

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ISANA INTERNATIONAL EDUCATION ASSOCIATION INC

Opinion

We have audited the special purpose financial report of ISANA International Education Association Incorporated (the Association), which comprises the statement of financial position as at 30 September 2023, the statement of comprehensive income, statement of changes in equity, statement of cash flows, notes to the financial statements, including a summary of significant accounting policies, and the statement by the members of the Committee.

In our opinion, the accompanying financial report of ISANA International Education Association Incorporated with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- a) giving a true and fair view of the registered entity's financial position as at 30 September 2023, and of its financial performance for the year ended on that date; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The special purpose financial report has been prepared for the purpose of fulfilling the responsible entities' financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibility of the Committee for the Financial Report

The Committee of the Association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Committee's responsibility also includes such internal control as the Committee determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the registered entities ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.

- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Michael Ian Derbyshire
Director

Hobart

9 November 2023



International Education Association Inc.

WWW.ISANA.ORG.AU

Level 6, 152 Macquarie Street

HOBART, Tasmania, 7000

TEL: 03 6231 0253

Email: isana@isana.org.au

ABN: 42 335 124 078



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