

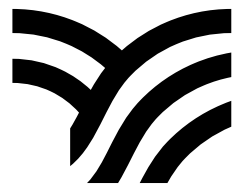
ISANA PD SESSION



Pre Arrival

An attempt at a holistic approach to pre-arrival support

Param Artputhanathan



An initiative to empower students with the knowledge they will need to have an enriching and enjoyable arrival and settling in experience **prior to their departure** from their homes

Pre-arrival





**Arrival vs
Departure?**



What had been done?

Publication

A detailed publication mailed to student's home

Onshore briefing

A briefing conducted by staff with all commencing students from country.

Student volunteers participated too.



My Experience

How I Felt



- Like a valued student
- Someone travelled to prepare us
- Students from this place must be valuable to institution

Benefits to preparation



- Was able to learn from others
- Better idea of what to pack
- Less stress about what I may be forgetting

Benefits on Arrival

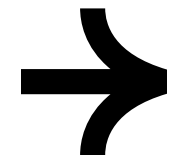


- Knew what to expect
- Had a ready network I could rely on
- Was able to plan ahead effectively

Re-imagining the program

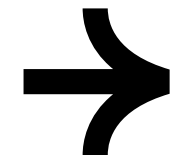
Scalable

A larger student cohort
and more diverse
source countries



On demand

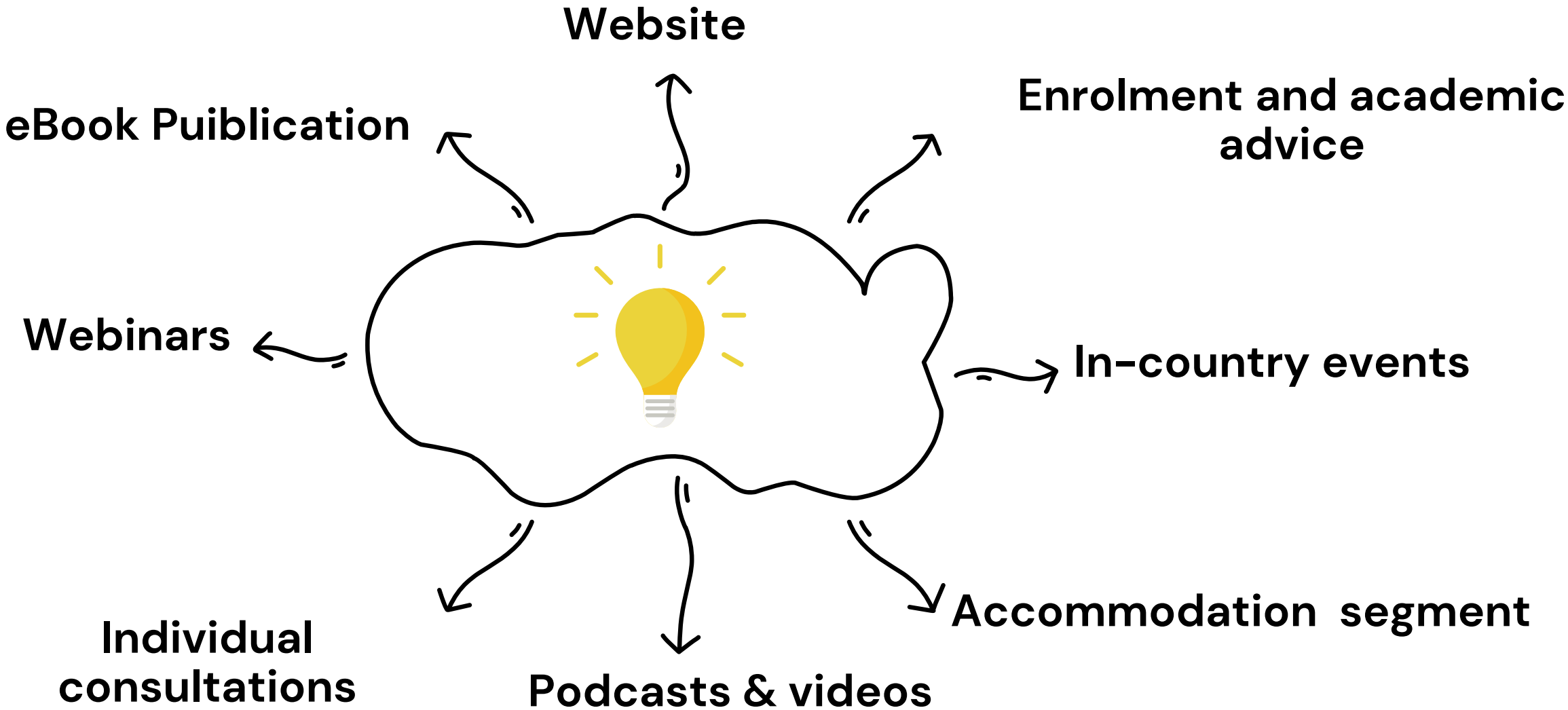
Knowledge to be accessible
when students need it and
when they need to refer
back to it.



Market specific

Retain capacity to deliver
market specific content.





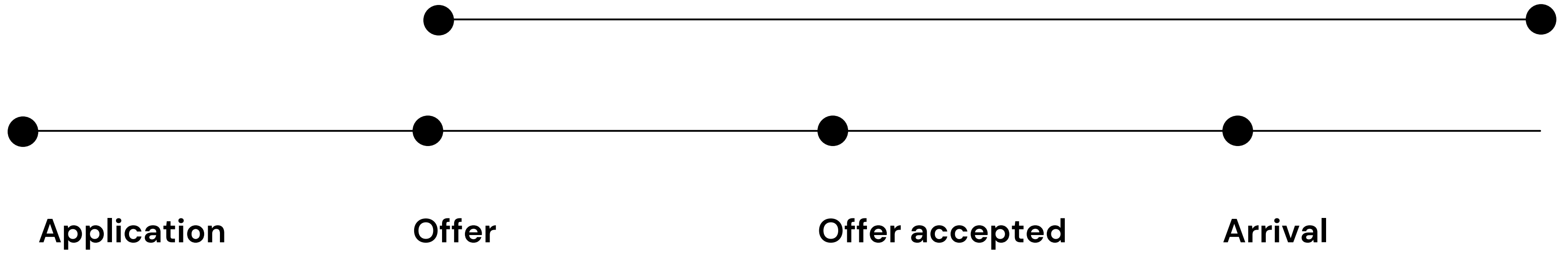
Content

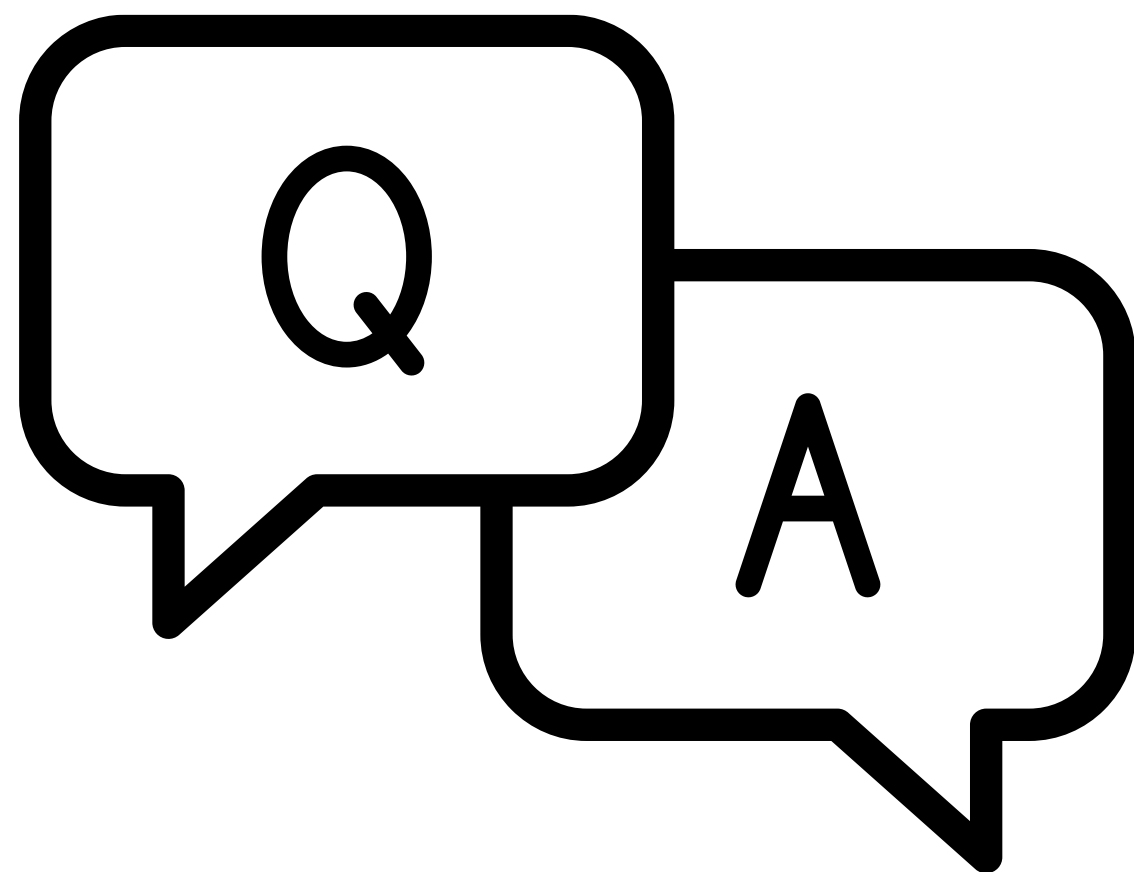
- 1 Before you leave home
- 2 When you arrive
- 3 Life at uni
- 4 Student tips



When

Potential to deliver





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Thank

You!

