

# ISANA Life Membership Nomination - 2015

Danielle Hartridge has made a distinguished contribution to international education in Australia through her leadership in student services; setting professional standards; advocating for students; mentoring staff and students and guiding policy development. Over her 25 year career, Danielle has held senior roles at Monash and Victoria University and is currently Associate Director, International Student Experience at Victoria University.

Danielle has pioneered pre-departure, arrival and orientation services as well as accommodation and family support programs. She is noted for developing one of the first 24 hour help line services; instituting critical incident response mechanisms; and developing partnerships across the community to improve student safety and mental health support. These innovative programs have set the standard for international student service and have been replicated in many institutions in Australia and overseas. Her dedication to innovation and supporting the changing needs of international students has made an enormous impact at international, national and local levels.

In addition to her day job, Danielle has been a member of ISANA since 1992; was a member of the ISANA Council for ten years; six of those years as National Treasurer and served as President from 2010 to 2013. She is well-known amongst her ISANA peers for her passion and drive to ensure the welfare of international students and was affectionately referred to as the 'Students' President' during her term as ISANA President. Danielle's commitment in time over the years to ISANA is simply stunning!

A key example of Danielle's contribution to the international student experiences in Australia is her extensive work with the Council of International Students Australia (CISA) since its inception in 2010. Danielle has been an integral part of CISA, cementing the relationship between these two volunteer organisations during her ISANA Presidency. She is a member of CISA's advisory committee; has consistently mentored past and present CISA executives; and has served as the Annual General Meeting Returning Officer for the past five years. Such commitment has also been demonstrated by Danielle in supporting Victoria University International Student Association (VU-ISA), which recently won the CISA International Student Association of the Year Award 2015.

Danielle was also recently awarded the Distinguished Contribution to International Education Award by the International Education Association of Australia (IEAA).