



Dear ,

We are pleased to invite you to register for one, or more, of our upcoming professional development sessions <https://isana.org.au/professional-development/> .

ISANA Qld | August 19 | 9:00am – 4:00pm | Onsite @ Allianz Partners Australia, Level 16, 310 Ann Street, Brisbane, QLD, 4000 | [Register](#)

Cultural Diversity Training Workshop, facilitated by Multicultural Australia.

This full day training workshop delivers knowledge, understanding and skills that will enhance your confidence to continue to build cultural inclusion and role model cultural capability. Training participants will explore diversity through the lens of culture. Training will invite team members to reflect on their own culture and that of others, to raise awareness of the role diversity plays in cross cultural communication and collaboration in workplace interactions and service provision. Participants will walk away with key takeaways and strategies they can immediately implement to build a more diverse and welcoming work force and inclusive service.

ISANA & IEAA U18 Masterclass | Online | [Register](#)

Masterclass 1: Influencing International Students and their guardians, with Cultural Intelligence How to break through cultural barriers when rules get ignored

- **Date: Thursday, 25th August**

- **Time: 12.00pm – 1.45pm (AEST) Via Zoom**
- **Facilitator: Craig Shim**, Director, Alphacrane Intercultural Specialists

Topics covered:

- Cultural attitudes and behaviours
- Cultural expectations and motivators
- Cultural differences in people's mindset when it comes to following rules and taking advice
- Trust and relationship-building
- Influencing and negotiating
- Managing difficult conversations

Masterclass 2: Monitoring, Reporting & Accommodation Best Practice

- **Date: Thursday, 1st September**
- **Time: 12.00pm – 1.30pm (AEST) Via Zoom**
- **Facilitators: Matthew Sims**, Student Success Adviser & **Debbie Armstrong**, Manager Student Services (Accommodation & Administration), The University of Adelaide College

This session will show how the University of Adelaide College team have developed U18 welfare reporting to families to be more user friendly including the use of home language and how the College matches students with and maintains close contact with U18 accommodation providers, to ensure the best outcomes for students.

ISANA Vic/Tas | August 29 | 2.00pm - 3.00pm (AEST) | Online | [Register](#)

Academic Integrity

- **Presenter: Dr Helen Gniel**, Director Higher Education Integrity Unit, TEQSA

International students are particularly vulnerable to issues associated with academic integrity due to a number of factors, including English being their second language, balancing work and study, the pressure to succeed and the cost of failing. They often lack understanding of plagiarism and have little understanding of anti-cheating laws.

ISANA Vic/Tas | Cross Cultural Communication | [Register](#)

Session 1 – Intercultural Impacts of Communication with International Students | Online

An introduction session for staff new to supporting international students.

- **Date: Thursday, 1st September**
- **Time: 12.00pm – 1.00pm (AEST)**
- **Presenter: Professor Shanton Chang**

Session 2 – Cultural Diversity and the Digital Experiences of International Students | Onsite @ IGLU, Melbourne

This session builds on the skills developed in the first session and is also designed for more experienced staff supporting international students.

- **Date: Thursday, 1st September**
- **Time: 3.30pm - 4.45pm**
- **Presenter: Professor Shanton Chang**

ISANA Vic/Tas | Industry Networking | Onsite @IGLU, Melbourne | [Register](#)

- **Date: Thursday, 1st September**
- **Time: 4.45pm – 7.30pm (**
- **Guest Speaker: Fiona Letos, Director International Education, Study Melbourne**

ISANA ACTiveNSW | Sept 21 | 1.00pm – 3.00pm | Onsite @ CQ University Sydney (Registration open soon)

My Core Values; My Worldview

- **Presenter: Judy Porter, Leadership Specialist Consultant, Acc. Strengths Coach, MBTI Practitioner, BBeSt (Psych)**

We look forward to seeing you online or in person!

Kind regards,

Phoebe

ISANA Office | isana@isana.org.au