



Dear ,

We are pleased to invite you to register for our upcoming professional development sessions.

Academic Integrity | August 29 | 2.00pm - 3.00pm (AEST) | Online via Zoom | [Register](#)

- **Date:** Monday, 29th August
- **Time:** 2pm - 3pm (AEST)
- **Presenter:** Dr Helen Gniel, Director Higher Education Integrity Unit, TEQSA
- **Cost:** ISANA & IEAA Members free | Non members \$30

International students are particularly vulnerable to issues associated with academic integrity due to a number of factors, including English being their second language, balancing work and study, the pressure to succeed and the cost of failing. They often lack understanding of plagiarism and have little understanding of anti-cheating laws.

Dr Helen Gniel commenced her current position as the inaugural director of the Higher Education Integrity Unit at TEQSA in January 2021. Helen will assist participants to understand the issues associated with academic integrity and why this is an important priority for TEQSA. What are the different types of cheating and what are the resources available to educate students? What are the actions education providers can undertake to

ensure their students are aware of their obligations and do not engage the services of cheating agencies?

Experienced Quality Advisor with a demonstrated history of working in the higher education industry. Thorough understanding of the higher education regulatory and management landscape, combining experiences gained as a quality advisor, academic, scientist with government roles. Skilled in oral and written communication, corporate and academic governance, technical writing, and critical thinking. Strong quality assurance professional with a Doctor of Philosophy (Ph.D.) from The Australian National University.

Cross Cultural Communication | Session 1 – Intercultural Impacts of Communication with International Students | Online via Zoom | [Register](#)

An introductory session **for staff new to supporting international students.**

- **Date:** Thursday, 1st September
- **Time:** 12.00pm – 1.00pm (AEST)
- **Presenter:** Professor Shanton Chang
- **Cost:** ISANA Members free | Non members \$50

Intercultural Impacts of Communication with International Students International and domestic students come from a wide range of cultures and backgrounds. Understandably, the way they are used to communicating also varies depending on their diverse experience. This introductory session highlights some cultural differences in terms of values, expectations and communication styles. It seeks to break down stereotypes while still providing a range of understanding around why students might have different approaches. This session will explore how students' values and expectations might need to be taken into consideration to improve effectiveness and relationship building.

Cross Cultural Communication | Session 2 – Cultural Diversity and the Digital Experiences of International Students | [Onsite @ IGLU, Melbourne](#) | [Register](#)

This session **builds on the skills developed in the first session and is also** designed **for more experienced staff** supporting international students.

- **Date:** Monday, 12th September
- **Time:** 3.30pm - 4.45pm

- **Presenter:** Professor Shanton Chang
- **Cost (includes the Industry Networking event to follow):** ISANA Members free | Non members \$100

International students come from diverse backgrounds, culture and digital experiences. These cultural digital experiences are often invisible to staff who work with international students. Yet, the different digital experiences of international students have direct impacts on how they use, access and interact in the digital space. With much of communication moving online, there is a need to explore more fully the diversity of digital experiences of international students. This session will draw on extensive research by Chang and Gomes into the digital journeys of international students, but also provide practical ways of understanding and communicating digitally.

Prof Shanton Chang is a life member of ISANA, and recipient of the IEAA Distinguished Contribution Award in 2021. He had also received the IDP Excellent Contribution to Australian International Education Sector Award in 2000, as an international student leader in the 1990s. He is a co-founder of the Victorian Working Group on International Student Employability (VICWise). He is the current Associate Dean (International) at the Faculty of Engineering and IT, The University of Melbourne. His research on the digital experiences of international students has been published at numerous outlets and conferences internationally.

ISANA Vic/Tas | Industry Networking | Onsite @IGLU, Melbourne | [Register](#)

(This event is included in the cost of the Cross Cultural Communication Session 2)

- **Date:** Monday, 12th September
- **Time:** 4.45pm – 7.30pm
- **Guest Speaker:** Fiona Letos, Director International Education, Study Melbourne
- **Cost (includes drinks and canapés):** ISANA & IEAA Members free | Non members \$25

Fiona will share some insights into the Victorian Government's short and long-term international education recovery and growth plans.

Thank you to our Sponsor:

We hope you can join us!

Kind regards,

Helen Nicholls-Stary

ISANA Vic/Tas Branch President | victas@isana.org.au

ISANA PROFESSIONAL DEVELOPMENT