



Dear ISANA Member,

ISANA professional development sessions welcome all those working in the international education sector.

If you have colleagues interested in one or more of our sessions, please direct them to book via our PD Calendar on the ISANA Website: <https://isana.org.au/isana-2024-professional-development/> or contact the ISANA Office, isana@isana.org.au.

Our May PD

Best practice in orientation and pre-departure, is aimed at professionals involved in the education sector, particularly those handling international student affairs.

- **Date:** Wednesday, 22 May 2024
- **Time:** 2pm - 3.30pm (AEST)
- **Guest Speakers:** [Nancy Arthur, Param Arputhanathan & Alessandro Sereni](#)
- **Cost:** ISANA Members \$40 | Non Members \$80
- **Your registration link ONLY:** [PD - May 22 2024](#)

This session will focus on the crucial aspects of preparing international students for their educational journey in a new country. Key topics include the design and implementation of

effective orientation and pre-departure programs that address the academic, cultural, and social needs of students.

It will highlight best practices in ensuring that students are fully informed and well-prepared before they leave their home country and upon their arrival. Discussions and presentations cover strategies for engaging students effectively, leveraging digital tools, and creating comprehensive support networks to aid in their transition. The goal is to equip educators and administrators with the skills and knowledge necessary to enhance the overall student experience, leading to better academic outcomes and successful integration into the host country's environment.

The session aims to empower education providers with the knowledge and tools necessary to deliver exceptional orientation and pre-departure support, significantly improving the overall experience of international students.

Next month

Understanding the ESOS framework – assessing compassionate or compelling circumstances

- **Date:** Thursday 27 June 2024
- **Time:** 2pm – 4pm (AEST)
- **Facilitator:** [Melanie Duncan](#)
- **Cost:** ISANA Members \$50 | Non Members \$100
- **Your registration link ONLY:** [PD - June 27 2024](#)

Are all your provider staff aware of how to assess compassionate or compelling circumstances as required under the National Code?

The National Code requires education providers to assess compassionate or compelling circumstances in the following situations:

1. Standard 7 – a possible reason for a release
2. Standard 8 – an allowable extension of course duration
3. Standard 9 – deferment or suspension of enrolment

This workshop provides training on the ESOS framework to staff who are assessing student-initiated requests for release, requests to extend their allowable course duration or requests to defer or suspend their enrolment. This workshop explores the issues arising

when assessing compassionate or compelling circumstances and what is considered acceptable documentary evidence.

Save the Date!

ISANA 34th National Conference: *Freshen Up Your Toolkit To Support International Students and Refresh Yourself*

- **Dates:** Wednesday, 4 December and Thursday, 5 December 2024
- **Venue:** Adelaide Convention Centre, SA
- **Conference website:** <https://isanaconference.com/>

We hope to see you soon.

Kind regards,

Phoebe

ISANA Office

isana@isana.org.au

Your Membership Status:

Please reply to this email with any questions about your ISANA Membership.

**Membership Profile -
Membership Status**

Current Member - PD

