



Dear ,

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A word from the President

As we move through 2025, the international education sector stands at a crossroads – facing reform, opportunity, and challenge in equal measure. From proposed student visa fee hikes to evolving governance models and policy reforms, it is clear our voice and advocacy matter now more than ever.

ISANA remains deeply engaged in these national conversations. We have submitted strong recommendations to the University Governance review, spoken out on policy developments affecting student welfare and affordability, and continue to uphold

our mission to support practitioners and institutions who serve international students with care and professionalism.

Our upcoming professional development sessions reflect our commitment to equipping you – our members – with timely, practical, and innovative tools. From the transformative role of AI, multicultural communication and enhancing your and your students' wellbeing, we aim to strengthen your practice in a rapidly changing sector.

I thank all Members who continue to contribute your insights, time, and passion. ISANA is your association, and your voice is helping shape a more inclusive, ethical, and student-centred education system.

I encourage you to stay engaged, speak up, and make use of the community and resources we offer. Together, we will continue to advocate for international students and the professionals who support them every day.

ISANA concerns about proposals on student visa fee charges

As President of the International Education Association of Australia (ISANA), I express deep concern over the proposed increases in student visa fees by both major political parties.

International students are integral to Australia's academic institutions, economy, and multicultural society. Treating them as mere revenue sources undermines our commitment to fair and inclusive education.

The proposed fee hikes risk making Australia one of the most expensive study destinations globally, potentially deterring talented students and damaging our international reputation.

We urge the Australian Government and Opposition to reconsider these proposals and engage in meaningful dialogue with the international education sector to develop sustainable, fair, and student-focused policies.

ISANA remains committed to advocating for policies that uphold the values of equity, fairness, and global engagement in Australia's international education landscape.

Support the NSW ISRC Petition

The NSW International Student Representative Committee (NSW ISRC) is calling on the international education community to support their petition in response to a recent Government proposal that they believe will negatively impact international students in NSW.

NSW ISRC has provided a detailed statement outlining their concerns and position, which you can read on our <https://isana.org.au/defending-fairness-and-inclusion-in-australias-student-visa-policies/>

If you would like to support the NSW ISRC and contribute to their advocacy efforts, you can sign and share the petition here: <https://chnng.it/ppsbWZqPvT>

ISANA encourages all members and stakeholders to consider the views of students themselves and stand in solidarity with initiatives that protect our students and our community.

ISANA Submission on University Governance Reforms – Key Highlights

ISANA International Education Association has formally submitted a detailed response to the Expert Council on University Governance regarding the proposed University Governance Principles and Recommendations.

Governance reforms are critical to ensuring Australia's universities are diverse, inclusive, accountable, and globally competitive. ISANA emphasizes the importance of embedding international education expertise at the highest levels of decision-making.

Key Points from ISANA's Submission

1. **Representation Matters**

ISANA calls for university councils to include professionals with experience in international student services, not just recruitment. Our members' insight is

crucial to policies that directly affect student wellbeing and global engagement.

2. **Good Governance & Fair Work**

ISANA supports improved accountability in employment practices, including addressing underpayment and fair conditions for student workers, particularly international students balancing study and part-time work.

3. **Support for Student Representatives**

ISANA recommends comprehensive training for student council members, including public speaking, policy literacy, and confidence-building – essential for inclusive governance.

4. **Protecting Student Safety & Integrity**

Members highlighted the need for stronger oversight on misinformation about international students, as such narratives harm both student experience and Australia's global reputation.

5. **Additional Recommendations**

- Independent appointment processes for council members to avoid conflicts of interest.
- Transparency on governance remuneration and public registers.
- Specific safeguards for international students balancing academic and governance responsibilities.
- Recognition of ISANA members as valuable contributors to workforce transition programs, policy development, and compliance with ESOS and the National Code.

ISANA's Broader Call

The submission urges government and university leaders to:

- Reduce regulatory duplication and reporting burdens.
- Ensure governance improvements benefit all education sectors – not just universities.
- Reinforce Australia's reputation by funding world-class education, student support, and research.

ISANA stands ready to support governance structures that are inclusive, student-focused, and internationally minded. We will continue advocating for our members to have a voice where key decisions are made.

Upcoming ONLINE Professional Development Sessions

We welcome ISANA Members, Non-Members and colleagues. Please direct any interested colleagues to book via the ISANA website: <https://isana.org.au/isana-2025-professional-development/>

You will be able to book the following sessions using the links provided:

 21 May | 3PM – 4PM AEST | Online via Zoom

Redefining the Student Journey: How AI is Revolutionizing Pre-Departure Engagement

Artificial intelligence is transforming how students connect, learn, and thrive in the education sector. This session delves into the groundbreaking ways AI is reshaping student engagement—personalizing experiences, streamlining support services, and enhancing learning outcomes.

Presenter: Bosco Anthony

Your registration link only: [PD - Registration - 05 - 21 - 2025](#)

 4 June | 3PM – 4PM ACST | Online via Zoom

AI vs AI: Artificial Intelligence vs Academic Integrity - Trends and Challenges

Join us for a dynamic online panel discussion exploring the complex intersection of Artificial Intelligence and Academic Integrity. As tools like ChatGPT reshape the educational landscape, how can institutions embrace innovation while safeguarding ethical standards in assessment and learning?

Panel Presentation

Your registration link only: [PD - Registration - 06 - 04 - 2025](#)

 12 June | 12Midday – 1PM AEST (please note time change) | Online via Zoom

Bridging Cultures: Enhancing Communication and Understanding in Multicultural Contexts

This interactive session will equip participants with essential skills and strategies to foster inclusive, respectful, and impactful communication in multicultural settings. Explore practical approaches to overcome cultural barriers, deepen cross-cultural understanding, and create environments where diverse perspectives are valued and celebrated.

Presenter: Piotr Jusik

Your registration link only: [PD - Registration - 06 - 12 - 2025](#)

 29 July | 2PM – 3PM AEST | Online via Zoom

Enhancing wellbeing for international students and the staff who support them – what is working and for who?

This session will present the findings of a recent study on improving educator readiness to support student mental health, with a focus on strategies and mechanisms that can support international students, and the staff who support them.

Presenter: Anna Dabrowski

Your registration link only: [PD - Registration - 07 - 29 - 2025](#)

Save the date!

 August 2025 | Online via Zoom

IEAA and ISANA U18 Masterclass

We encourage all ISANA Members to take full advantage of these learning opportunities. We look forward to seeing you at our sessions and continuing to support your professional journey in international education.

Stay connected with ISANA – follow us on social media

LinkedIn: <https://www.linkedin.com/company/isana-international-education-association-inc/>

Facebook: <https://www.facebook.com/ISANA.international>

Follow us today and become part of the growing ISANA community. Stay up to date with the latest news, resources, and events from ISANA by engaging with us on our social media – these channels are the best way to stay informed, network and connect with like-minded professionals.

We look forward to seeing you online soon!

Warm regards,

Annette Kalczynska
ISANA National President
president@isana.org.au

Your Membership Status

Tee Shirt Size

Small

ISANA Website Members Area

All ISANA Members have access to the resources found on the ISANA website's **Members** area: <https://isana.org.au/members/>

If you have trouble accessing this, please contact the office by reply email or isana@isana.org.au.

ISANA Office Hours

Tuesday, Wednesday & Thursday, 10.30am – 4pm.

